

## Community Pharmacy England Regional Roadshow – Yorkshire (2<sup>nd</sup> June 2026)

CPE is coming to Yorkshire in a few weeks to meet directly with pharmacy owners and their representatives as part of their annual series of regional evening roadshow events. The evening brings senior CPE figures together with local pharmacies to talk honestly about funding, pressures on the sector, and what needs to happen next.

**Tuesday 2<sup>nd</sup> June 2026 at 7.30–9.30pm (food and networking from 6.45pm)**  
**Mercure Barnsley Tankersley Manor Hotel, Church Ln, Barnsley, S75 3DQ**  
*This event is free to attend, but registration is required*

For more information on the regional events, please see [here](#). To register to attend the Yorkshire event, please see [here](#).

## Pharmacy in the Spotlight

### Sharing Success: A Life Saved in a Single Check – Richard’s Story

For May Measure Month and World Hypertension Day (Sunday 17th May 2026), CPWY is shining a spotlight on a real story from West Yorkshire that shows just how vital our pharmacy teams are in spotting risk early and acting fast.

Richard’s story is a powerful reminder of the difference community pharmacy makes, often in moments that feel completely routine. A quick conversation, a blood pressure check, and a pharmacist who trusted their instincts led to lifesaving care.

As we raise awareness this month, Richard’s experience highlights the importance of simple BP checks in detecting risk early and protecting the health of our communities. We’re proud to share this example of the dedication and vigilance shown across community pharmacy in West Yorkshire.

**Our sincere thanks to Richard for sharing his experience with us, and a huge well done to the pharmacy involved.**

To view Richard’s story as a PDF, [click here](#).





**Sharing Success!**



**A Life Saved in a Single Check – Richard’s Story**

Sometimes, the most extraordinary outcomes begin with the most ordinary moments. For Richard, it started as a routine shopping trip to **Boots Chemist in Huddersfield**. Nothing unusual, nothing planned, but what happened next would ultimately save his life.

While in store, Richard was offered a free BP check. It wasn’t something he had come in for, and initially, it wasn’t something he particularly wanted. But thanks to the gentle encouragement of a pharmacist, he agreed. That simple decision set off a chain of events that would prove life changing.

The pharmacist carried out a thorough assessment, checking blood pressure, pulse, and asking detailed questions.

What he found raised concern so immediately arranged a same-day, face-to-face GP appointment for Richard. He made it clear: if Richard couldn’t be seen that day, he should go straight to A&E. **That urgency mattered.**

Later that day, Richard was seen by his GP, and the first steps of a deeper investigation began. An ECG, blood tests, and further examinations pointed to underlying issues that required close attention. After being fitted with a 24-hour ECG monitor, concerning results led to Richard being taken to Calderdale Royal Hospital. Just two days later, he underwent a procedure to have a pacemaker fitted.

Looking back, the conclusion is clear. If that pharmacist had not identified a possible problem and taken the time to make the same day GP appointment, Richard may never have sought help that day. Even if he had, delays in securing an appointment could have had serious consequences. The speed and decisiveness of that initial intervention were critical.

In Richard’s own words: *“The speed he initiated the appointment I am sure saved my life.”*

Timeline of Events

10th March	Health check at Boots Chemist, Huddersfield reveals high blood pressure and low pulse. Pharmacist arranges same-day GP appointment.
10th March	Seen by GP; initial concerns confirmed and testing begins.
11th March	ECG and blood tests carried out.
12th March	Chest X-ray at Calderdale Royal Hospital.
13th March	Follow-up consultation; abnormal blood results identified. Medication started and cardiology referral initiated.
24th March	24-hour ECG fitted; results prompt immediate hospital admission.
26th March	Pacemaker successfully fitted.



This story is a powerful reminder of the difference frontline healthcare professionals make every single day. It highlights the critical role of community pharmacy teams, not just in dispensing medication, but in actively safeguarding the health of their communities.

One conversation. One check. One decision to act. That’s all it took to save a life.

## Services Information

### CPWY Pharmacy First Visits

From this week and throughout May and June, members of the CPWY team will be visiting pharmacies across West Yorkshire that are delivering the Pharmacy First Service. We're looking forward to catching up with teams, hearing how Pharmacy First is working for you, and sharing a new support resource designed to help with the Minor Illness element of the service. We'll also be available to answer any questions and offer any additional support you may need.

Keep an eye out for a member of the CPWY team. We look forward to seeing you!

### Enhance Your PCS Consultation Skills: Workshop for Pharmacy Teams – Sunday 14<sup>th</sup> June in Leeds

Are you currently delivering the Pharmacy Contraception Service (PCS), or considering offering it in your pharmacy? The Centre for Pharmacy Postgraduate Education (CPPE) is hosting an interactive workshop designed to help pharmacists and pharmacy technicians build confidence in delivering effective contraception consultations.

The workshop is being held on **Sunday 14th June at the Village South Hotel, Leeds**. See this flyer [here](#) for further information and scan the QR code to book a place.

This practical training focuses on supporting shared decision-making conversations with women who are starting, restarting, or changing contraception, helping pharmacy professionals provide patient-centred care with confidence. Pharmacy technicians involved in delivering PCS are particularly encouraged to attend.

#### Supporting Pharmacy Technicians to Deliver the PCS – Training Needs Survey

A reminder that CPWY is currently carrying out a survey for community pharmacy technicians across West Yorkshire. The survey closes at the end of May, so if you have not yet completed it, please take a few minutes to do so as soon as possible. Your feedback will help shape future training and support opportunities. Complete the survey [here](#). Thank you for your support.



### Reminder – Leeds ENT Assessment Service Ending This Month

A reminder that the Community Pharmacy ENT Assessment Service in Leeds will end on **31st May 2026**. Please ensure no further consultations are provided under the service after this date, as activity undertaken beyond this point will not be eligible for payment. Any consultations delivered during May should be recorded on PharmOutcomes, ideally at the time of the consultation or as soon as possible afterward, and no later than the following working day.

**Thank you to all pharmacy teams for your support and engagement with the service.**

### Important Notice for Providers of the Calderdale & Kirklees Head Lice Services

Pharmacies delivering the Head Lice Service in Calderdale or Kirklees are advised to review the financial viability of this service. Despite representations from CPWY, the service has not been reviewed for several years, and reimbursement fees for products have remained unchanged since 2019. Current reimbursement rates are:

- Hedrin Lotion 50ml – £3.28
- Hedrin Lotion 150ml – £7.62

If these rates do not cover the cost of the products you supply, you may wish to consider pausing delivery of the service until reimbursement better reflects current costs. Patients who would normally be eligible for the scheme (for example, those exempt from prescription charges) should be signposted to their GP for a prescription **IF** they are unable to purchase the treatment themselves.

### **Reminder: Bradford Sexual Health Partner Visit – Next Week (21st May, 5–7pm)**

Locala Sexual Health is inviting partner organisations, including pharmacy teams across Bradford, to a networking event next Thursday (21st May from 5–7pm). The session will take place at the Sexual Health Clinic, Howard House, Bank Street, BD1 1EE. Attendees will have the chance to tour the clinic, meet the Locala team, and gain a better understanding of sexual health and contraceptive services in Bradford, including referral pathways into the service.

If you or a member of your pharmacy team would like to attend, please email [isla.harris-denoon@locala.org.uk](mailto:isla.harris-denoon@locala.org.uk) to register your interest.

### **Kirklees Stop Smoking Level 1 Service – Additional Pharmacies Required**

Kirklees Council is looking for additional pharmacies to provide the Level 1 Stop Smoking Service which facilitates the free supply of NRT to clients under the Kirklees Stop Smoking Service. An additional PGD element of the service enables the supply of POM medicines, cytisine or varenicline. Pharmacies can choose to offer NRT supply only, the PGD service, or both; whatever best fits their capacity.

Pharmacies in Kirklees that do not currently deliver the NRT Level 1 Service but wish to find out more are invited to contact the team for further information: [tobacco@kirklees.gov.uk](mailto:tobacco@kirklees.gov.uk).

## **Information for Pharmacies across West Yorkshire**

### **A Note From Nicola – Independent Prescribing**

Thinking about becoming an Independent Prescriber? NHS-funded places are currently available for pharmacists who meet the criteria.



At CPWY, we're running a series of updates over the coming weeks to support anyone who is thinking about starting their own IP journey. Whether you're already preparing your application, still weighing up your options, or simply curious about what the training involves, we want to help you feel informed, supported, and confident. See the document [here](#) which details the steps to take if this is something you are interested in.

Our CEO, Nicola Goodberry Kenneally, has shared what she learnt from her own IP journey and how it strengthened her practice. Check out Nicola's blog [here](#).

### **The Electronic Prescription Service: Nomination Standards**

[The Electronic Prescription Service \(EPS\) Nomination Standards](#) have been revised and set out clear requirements to protect patient choice when EPS is used.

Patients must choose their own nominated dispenser, which they can do at any time, including via the NHS App.

Contractors must only change nominations at the patient's request, explaining how EPS works, recording the nomination changes promptly, and must not influence patient choice or offer inducements. They must have clear, auditable processes; to show they are acting on behalf of the patient. Third party apps, or webpages supporting nomination changes must also follow these standards.

## Insulin Safety Week 2026

This week is Insulin Safety Week. Harms associated with insulin use remain some of the most commonly reported errors across healthcare settings. They can significantly impact people's health and experiences of using healthcare. See below posters and information document which includes some learning resources and details about free training between 11<sup>th</sup>–17<sup>th</sup> May.

[Information for Pharmacies](#)  
[Pharmacy Poster](#)  
[Patient Poster](#)

## Levemir (Insulin Detemir) Discontinuation – Community Pharmacy Guidance

Novo Nordisk will discontinue Levemir® (insulin detemir) in both Penfill® and Flexpen® forms, with UK supply ending by December 2026. This decision is based on global usage trends. A Medicine Supply Notification (MSN/2025/036U) has been issued.

Patients will be switched to an alternative insulin by GP-practice teams or secondary care specialists. Alternatives (in no particular order) are: *Degludec (Tresiba)*, *Isophane (Humulin I)*, *Glargine (Lantus, Toujeo, Abasaglar, Semglee)*.

Please see the community pharmacy guidance document [here](#), which details the support you can offer to patients.

## Medicines Safety Newsletter Issue 4 – May 2026

The West Yorkshire Medicines Safety & Quality Team at the ICB has developed a newsletter to highlight key safety information to promote and support safer practice across WY. See the fourth edition below.

[Medicines Safety Newsletter Issue 4 – May 2026](#)

## Cipla Supply Notification

Please see the notification [here](#) regarding supply of Bibecfo® (beclometasone dipropionate / formoterol) 100/6 mcg and 200/6 mcg MDI below.

## Training and Development

- **CPWY Events:**
  - *Future events will be included here once announced.*

- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – The next set of face to face and online workshops are now live for booking. See the document below for further details on workshops and resources:
  - [CPPE Community Pharmacy Update – Spring/Summer 2026](#)

## CPWY Connect – WhatsApp Group

Our CPWY Connect WhatsApp group is a messaging group created to connect and support pharmacy teams across West Yorkshire. The group was originally hosted on Telegram, however, was retired in the new year.

