

## Services Information

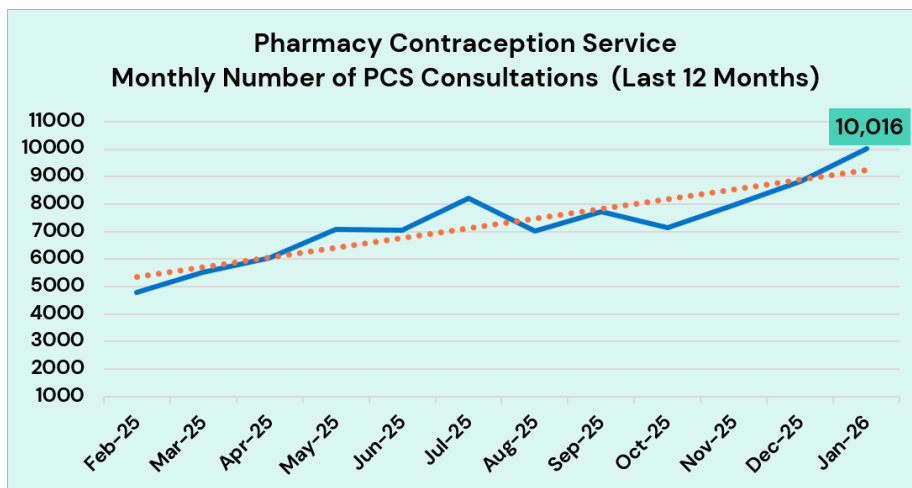
### CPCF Services and Terms of Service – Important Dates

A quick reminder that Community Pharmacy England’s CPCF Key Dates page is available and regularly updated. It brings together CPCF service deadlines and Terms of Service requirements in one place, making it a really useful reference for pharmacy teams. See the page [here](#).



### Pharmacy Contraception Service (PCS) Updates

Following on from last week’s News Digest, where we reported a record number of Pharmacy First claims since the service was launched, we’re pleased to share that the Pharmacy Contraception Service is showing a similar upward trend. In January, just over 10,000 consultations, the highest number since the service began, were delivered across West Yorkshire:



Another huge thank you to all our pharmacy teams for your ongoing commitment and hard work in making sure patients can access timely, convenient care when they need it most.

**Supporting Pharmacy Technicians to Deliver the PCS – Training Needs Survey** - The PCS can now be provided by pharmacy technicians following legislative changes in 2024 to allow pharmacy technicians to be able to supply and/or administer medicines under PGDs, and then more recently, an update to the PCS service specification.

CPWY is keen to support this expanded role by developing targeted training to help Pharmacy Technicians deliver the service with confidence.

If you are a pharmacy technician, we encourage you to please complete our short survey. Your feedback will help shape a practical workshop designed to build the skills, knowledge and confidence needed to deliver the service effectively.



[Complete the Survey Here](#). Thank you in advance.

**Sharing Good Practice – Raising Awareness with Smart, Simple Tools** – To help boost awareness of the PCS, Medicare has introduced an innovative approach using compact wallet cards handed out to patients alongside a brief conversation about the support available. What makes these cards particularly effective is the inclusion of a QR code. With a quick scan, patients are taken to a PCS self-referral form. Once completed, the form is sent straight to the pharmacy making access to care quicker, easier, and more convenient for patients. A similar card is also used to promote the Pharmacy First Service.



## Pharmacy First Service: Think Beyond the Pathways

Did you catch our latest bulletin? Sent out Friday (24<sup>th</sup> April), it highlights how to get more from the Pharmacy First Service. **Missed it? No problem!** Read it [here](#) and stay ahead.

## Information for Pharmacies across West Yorkshire

### May 2026 Bank Holiday Pharmacy Opening Times v1

The May 2026 Bank Holiday pharmacy opening times which we have received from the West Yorkshire ICB can be found [here](#).

**Important: please ensure that your pharmacy NHS Profile Manager is updated to reflect your Bank Holiday opening hours and where applicable your pharmacy website.** The ICB has asked that pharmacies display the Bank Holiday Opening Times poster in the window, or somewhere that it can be viewed, to signpost patients / public to the nearest open pharmacy during the Bank Holiday period.

### May 2026 Bank Holiday Leaflet for Patients on Methadone and Subutex

Two leaflets have been produced [here](#) which you may wish to use to help inform patients who pick up regular instalments for methadone and Subutex of your opening hours over the Easter Bank Holiday period.

### New NHS.net Connect Launchpad Homepage – Rolling Out

NHS.net Connect, the replacement for NHSmail, is now rolling out with a refreshed, mobile-friendly homepage called the Launchpad. This new dashboard brings NHSmail, Teams and OneDrive into one place for easier access.

Your email address, password and shared mailbox access remain the same, and no action is required. However, pharmacy owners should ensure **at least two** staff members have their personal accounts linked to the shared mailbox to meet NHS requirements.

More details are available [here](#), including a video showing what's new and a [Technical Issues and Escalation Factsheet](#).

## Technician Apprenticeship Programme: Apply for Funding by 18th May 2026

Following the launch of the [Community Pharmacy Technician Apprenticeship Programme 2026](#), a financial training contribution of £15,505 per Pre-Registration Trainee Pharmacy Technician, per year for the two-year training period is being offered. To apply for this funding please submit Application of Funding requests via this regional [online application form](#). **Note: The application window is now open.**

If you have any questions, please complete the NEY [Query Submission Form](#) and select "Pre-Registration Trainee Pharmacy Technician" in the subject field.

## Message from Rob Webster CBE – Reflections and Thank You

Rob Webster has now stepped down as Chief Executive of West Yorkshire ICB after ten years of leading the system. His departure comes at a time of wider transition across the ICB, with ongoing changes to structures and teams. You can read the full announcement in the blog post from Rob [here](#). CPWY offers our sincere thanks and best wishes to Rob for the future.

## Independent Pharmacy Awards 2026 Now Open for Entries!

The Independent Pharmacy Awards for 2026 is now open for entries. The closing date for entries is 22<sup>nd</sup> July 2026. See more information about the awards and the categories this year [here](#).

## Training and Development

- **CPWY Events:**
  - *Virty Health and CPWY Collaboration Event* – see [here](#).
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – The next set of face to face and online workshops are now live for booking. See the documents below for further details on workshops and resources:
  - [CPPE Community Pharmacy Update – February 2026](#)

## CPWY Connect – WhatsApp Group

Our CPWY Connect WhatsApp group is a messaging group created to connect and support pharmacy teams across West Yorkshire. *The group was originally hosted on Telegram, however, was retired in the new year.*

