

Community Pharmacy England Regional Roadshow – Yorkshire (2nd June 2026)

As part of their commitment to engaging with the sector, Community Pharmacy England (CPE) will be holding a workshop in Yorkshire and Humber. This face-to-face event will enable pharmacy owners and their representatives the chance to talk directly to CPE's Executive Team and committee members. Attendees will be able to learn more about CPE's work, ask questions and share your views.

Tuesday 2nd June 2026 at 7.30–9.30pm (food and networking from 6.45pm)
 Mercure Barnsley Tankersley Manor Hotel, Church Ln, Barnsley, S75 3DQ
 This event is free to attend, but registration is required

An agenda and topics for discussion will be published nearer the time. For more information on the regional events, please see [here](#). To register to attend the Yorkshire event, please see [here](#).

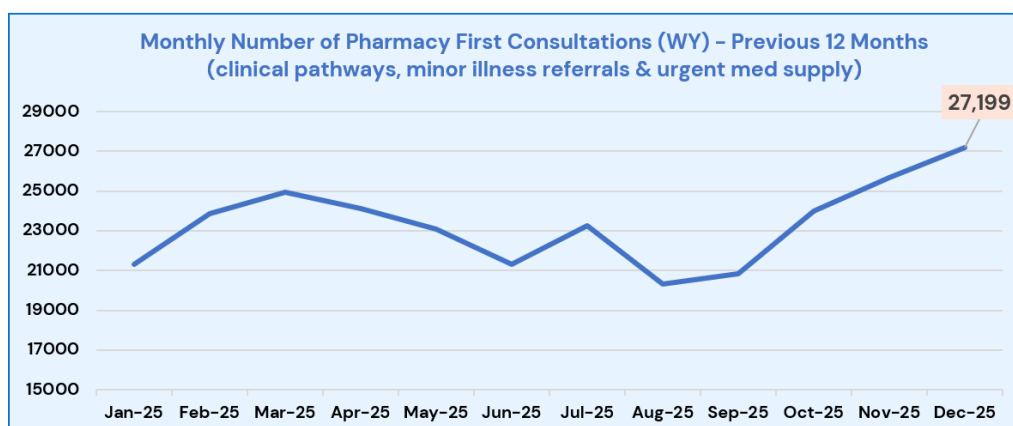
Services Information

Bradford Sexual Health Partner Visit – Thursday 21st May 2026 at 5–7pm

Locala Sexual Health is inviting partner organisations, including pharmacy teams across Bradford, to a networking event on Thursday 21st May from 5–7pm. The session will take place at the Sexual Health Clinic, Howard House, Bank Street, BD1 1EE. Attendees will have the chance to tour the clinic, meet the Locala team, and gain a better understanding of sexual health and contraceptive services in Bradford, including referral pathways into the service. Places are limited and will be offered on a first-come, first-served basis. If you or a member of your pharmacy team would like to attend, please email isla.harris-denoon@locala.org.uk to register your interest.

Pharmacy First News & Updates

A huge thank you to all our pharmacy teams for continuing to deliver the Pharmacy First Service with such commitment and care. We know just how much effort goes into providing this service day in, day out, so it's fantastic to share that the latest BSA claims data for December 2025 shows a record-breaking achievement, 27,199 consultations delivered, the highest ever since the service launched 2 years ago. This milestone is a direct reflection of your hard work and dedication to ensuring patients can access timely, convenient care when they need it most.



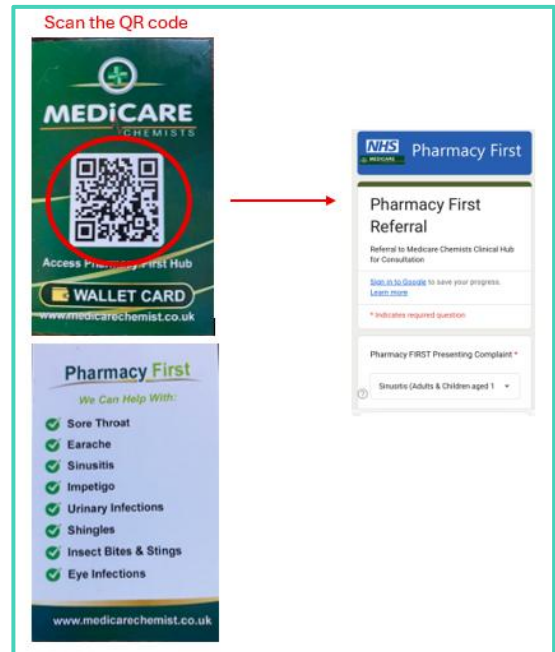
Are You Using the Latest Versions of Clinical Pathways and PGDs? The clinical pathways and PGDs were updated in September 2025 (current versions [here](#)). Key changes to the clinical pathways included updates to Gateway points, with some criteria adjusted and additional Gateway points introduced, making it more likely that a consultation fee can be claimed for a wider range of patients.

For example, within the sinusitis pathway, the requirement for patients to have symptoms for 10 days before passing the Gateway point was removed. Now, patients presenting with sinusitis symptoms can pass the Gateway regardless of symptom duration.

Sharing Good Practice – Raising Awareness with Smart, Simple Tools – To help boost awareness of the Pharmacy First Service, Medicare has introduced an innovative approach using compact wallet cards handed out to patients alongside a brief conversation about the support available.

What makes these cards particularly effective is the inclusion of a QR code. With a quick scan, patients are taken to a Pharmacy First self-referral form. Once completed, the form is sent straight to the pharmacy making access to care quicker, easier, and more convenient for patients.

A similar card is also used to promote the Pharmacy Contraception Service.



Acute Otitis Media Treatment Choices under Pharmacy First – Handy Resource! When providing treatment for children with acute otitis media infections, it's important that pharmacists follow the clinical pathway and provide antibiotics only when necessary. Patients with mild symptoms should be offered self-care advice and simple pain relief. Patients with moderate to severe symptoms (without ear drum perforation) may be offered antibiotic-sparing ear drops (phenazone 40mg/lidocaine hydrochloride 10mg ear drops), if this is the most appropriate treatment for the child's symptoms (subject to inclusion/exclusion criteria of the PGD). The ear drops have anaesthetic, anti-inflammatory and analgesic properties so provide effective management of the symptoms, until they resolve on their own.

To support patients and parents with using the ear drops, we've been made aware of these child-friendly patient leaflets which have lots of useful tips and information and feature an otter using a telescope, (Otter-scope 😊), which might even help to encourage unwilling children have their ears examined.

You can print your own leaflets [here](#) or order free paper copies by emailing sarahgordon@lupin.com

Antibiotics should only be used for patients with suspected or confirmed eardrum perforation, patients with severe symptoms based on clinician global impression, or patients with symptoms for over three days in both ears. Please check the [clinical pathway](#) for more details on choice of treatment.



Information for Pharmacies across West Yorkshire

May 2026 Bank Holiday Pharmacy Opening Times v1

The May 2026 Bank Holiday pharmacy opening times which we have received from the West Yorkshire ICB can be found [here](#).

Important: please ensure that your pharmacy NHS Profile Manager is updated to reflect your Bank Holiday opening hours and where applicable your pharmacy website. *The ICB has asked that pharmacies display the Bank Holiday Opening Times poster in the window, or somewhere that it can be viewed, to signpost patients / public to the nearest open pharmacy during the Bank Holiday period.*

May 2026 Bank Holiday Leaflet for Patients on Methadone and Subutex

Two leaflets have been produced [here](#) which you may wish to use to help inform patients who pick up regular instalments for methadone and Subutex of your opening hours over the Easter Bank Holiday period.

CPPSG Launches New Bank Holiday Resources – The Community Pharmacy Patient Safety Group (CPPSG) has released two resources aimed at supporting community pharmacy teams with Opioid Treatment Programmes:

- [“Focus on Methadone” video resource](#) – designed for community pharmacy professionals. The video provides practical hints and tips to support the safe supply of methadone through an opioid treatment programme, reinforcing best practice standards across the sector.
- [Bank Holiday checklist](#) – to aid pharmacy teams delivering opioid treatment programmes before, during and after Bank Holidays.

Other patient safety resources can be found on the CPPSG Resource Hub [here](#).

NHS Prescription Charge and PPC Posters

The NHS prescription charge remains at £9.90 per prescription item for 2026/27. Community Pharmacy England has produced posters to support community pharmacies in displaying the prescription charge and raising awareness of prescription prepayment certificates (PPCs). See the posters [here](#).

GetUBetter App – Calderdale

The new GetUBetter app is available for patients in Calderdale to help people self-manage common muscle, bone and joint injuries and conditions, without the need to see a health professional. Information about the app is on the Calderdale and Huddersfield NHS Foundation Trust website, including some frequently asked questions [here](#). A poster has been produced which pharmacies in Calderdale can display. See the poster [here](#).

CliniLink CPD Event – Safe and Effective Contraceptive Prescribing

CliniLink is holding a free online event which is open to registered healthcare professionals. This session will provide a practical, evidence-based approach to contraceptive prescribing in primary care, covering safe initiation, method selection, and ongoing management.

Using real-world cases, it will also explore managing side effects, follow-up strategies, and tailoring contraception to individual patient needs across different life stages.

Wednesday 29th April 2026 at 7-9pm via MS Teams

For the full agenda and to register to attend, please [click here](#).

Training and Development

- **CPWY Events:**
 - *Virty Health and CPWY Collaboration Event* – see [here](#).
- **CPWY e-Learning** – [click here](#) to see the latest *Virtual Outcomes e-Learning* modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – *The next set of face to face and online workshops are now live for booking. See the documents below for further details on workshops and resources:*
 - [CPPE Community Pharmacy Update – February 2026](#)

CPWY Connect – WhatsApp Group

Our CPWY Connect WhatsApp group is a messaging group created to connect and support pharmacy teams across West Yorkshire. *The group was originally hosted on Telegram, however, was retired in the new year.*

