

🌸 **Wishing everyone a bright and happy Easter Bank Holiday!** Whether you're celebrating, enjoying the long weekend, or working, we hope everyone manages a moment of rest.

Have a lovely Easter 🐣 ✨

## Pharmacy Pressures Survey

The deadline to respond to the [2026 Pharmacy Pressures Survey](#) has been extended to 10am on Monday 13th April 2026. For more information and to complete either surveys, [click here](#).

CPWY is encouraging as many people as possible to complete the survey. Please see this video [here](#) from our Chair, Ashley Cohen who shares why it's so important that every pharmacy owner and team member completes the survey. Thank you in advance!

## Sharing Success!

### Sharing Success – CPWY Visit to Pharmacy2U

A couple of members of the CPWY team recently visited Pharmacy2U – the UK's largest Distance Selling Pharmacy (DSP) which operates as one of our pharmacy contractors here in West Yorkshire. The visit offered a rare opportunity to see how large-scale digital pharmacy services operate behind the scenes and how they are shaping the future of medicines supply.

Please see the [Sharing Success](#) piece below for more information. A huge thank you to the Pharmacy2U team for their time, openness, and hospitality, and especially to Phil Day, Superintendent Pharmacist, for leading such an informative and engaging visit.



**Sharing Success!**  
CPWY Visit to Pharmacy2U



Our recent visit to Pharmacy2U was genuinely inspirational. The scale of their future-focused thinking, investment in automation, and commitment to continuous improvement was clear at every stage of the tour. West Yorkshire is fortunate to have the UK's largest Distance Selling Pharmacy (DSP) operating as one of our contractors, delivering over 3 million items every month while also providing a growing range of remote NHS and private services.

The insight into their operational model, technological capability, and strategic direction offered real value for our work across the region. It was a powerful reminder of the innovation and diversity within our contractor base and the opportunities this brings for patient access, efficiency, and system resilience.

A huge thank you to the Pharmacy2U team for their time, openness, and hospitality, and especially to Phil Day, Superintendent Pharmacist, for leading such an informative and engaging visit.



Included on picture from left to right: John Wyatt, Commercial Director, Phil Day, Superintendent Pharmacist, Nicola Goodberry Kenneally, CEO CPWY, Lisa Meeks, Head of Services CPWY, Tatiana Bellucci, Clinical Operations Manager, Melanie King, Head of Digital Services, Marc Jones, Head of Operations, Andy Williams, Head of Customer Experience – not pictured but was also part of the occasion.

## Services Information

### Lateral Flow Device (LFD) Test Supply Service to Continue

The LFD Test Supply Service for patients eligible for COVID-19 treatments will continue as an Advanced Service for 2026/27 with the service fee increasing to £4.19 (+VAT) from 1st April 2026. See more [here](#).

## NHS Leeds Pharmacy Access to Self-Care Service (ASC) – Important Update for Providers

Several changes have now come into effect including changes to eligibility criteria and updates to how consultations are recorded on PharmOutcomes. See [here](#) for a summary.

### Key Changes:

- Children under 16 are no longer automatically eligible. To qualify, they must have at least one parent who is eligible for an income-based prescription exemption.
- Patients who hold an NHS pre-payment certificate are not eligible for the service.
- The payment structure has been reviewed and updated as follows:
  - A £5.50 consultation fee applies for patients accessing the service directly (i.e. not via a Pharmacy First referral).
  - A £4 administration fee applies for patients receiving a supply under the service following a Pharmacy First referral and consultation (the £17 Pharmacy First fee must be claimed separately via the national service).

### Changes to PharmOutcomes

To support the implementation of the new payment structure, there are now two service templates available on PharmOutcomes. It is essential that the correct template is used when recording service provision:

- Use the “Leeds Access to Self-Care – Walk-Ins” template to record ASC consultations for patients who attend as walk-ins or are signposted.
- The alternative template should be used to record supplies following consultations delivered under the Pharmacy First Service.

Description	Fee	Use the Following Template
Walk-in ASC consultation (with or without medicine supply)	£5.50 <b>consultation</b> fee	Leeds Access to Self-Care – WALK INs
Supply following a Pharmacy First referral	£4 <b>administration</b> fee, (+£17 which can be claimed separately under Pharmacy First (via MYS))	Leeds Access to Self-Care – Use this template to record supplies following a consultation under the Pharmacy First Service.

## Spring 2026 COVID-19 Vaccination Campaign – News & Updates

### PGD Published

The patient group direction (PGD) for use in the forthcoming Spring 2026 COVID-19 vaccination campaign has now been published – see [here](#).

### Vaccination of Care-Home and Housebound Patients

Pharmacies must not administer vaccines to patients who are housebound or in a care home unless the commissioner requests them to do so. While pharmacies may choose whether to accept such requests, careful consideration is advised. (Note: pharmacies can also ask their commissioner for permission to vaccinate these patients, but they must have their commissioner’s approval before vaccinating).

If approached to deliver vaccinations to housebound patients, pharmacies should assess the financial implications under the current funding model. Notably, the additional £10 payment previously available for vaccinating housebound patients is no longer in place this year, which will affect the overall viability of providing this service.

### EXAMPLE: HOUSEBOUND DAILY PRICING

<b>Income</b>	<b>£301.80</b>		Based on 30 patients @ £10.06 per Covid vaccine
<b>Expenditure</b>	<b>£443.25</b>	<b>£200</b>	Vaccinator costs, assuming 8 hours @£25 per hour
		<b>£11.25</b>	Vaccinator expenses, assuming 25 miles @ £0.45 per mile
		<b>£232</b>	Admin, assuming 2:1 admin:vaccinator cost @ average £14.50 per hour
<b>Loss</b>	<b>-£141.45</b>		

## Process for Applying to Provide Off-Site Vaccinations for the Spring 2026 Season

Pharmacies must seek agreement from their commissioner if they want to provide vaccinations away from the pharmacy premises (unless they have specifically been requested by the commissioner to deliver care-home/housebound vaccinations). Application is via the MS form [here](#).

## Provider Guide

Provider guidance for the Spring 2026 COVID-19 vaccination campaign is available to support preparations [here](#). This guide outlines how providers should deliver the Spring 2026 COVID-19 Vaccination Programme, including operational processes, eligible groups, system usage, supply arrangements, and payment mechanisms.

## Update to Training Requirements

A reminder that the training requirements for the service (see paragraph 5.2.1 of the service specification) now include the completion of e-Learning for healthcare website modules on [COVID-19 vaccinations](#) and [flu vaccinations](#).

## Evaluation of the Childhood Flu Vaccination Service

NHS England is currently undertaking an evaluation of the community pharmacy Childhood Flu Vaccination Service which enabled participating community pharmacies to administer flu vaccines to two to three-year-olds during the 2025/26 campaign.

As part of this evaluation, community pharmacies are invited to share their experiences to help inform decisions regarding the future development of the service. Feedback received to date has highlighted several key areas for consideration:

- *Providing a longer lead-in time and earlier notification to support service setup.*
- *Improving the availability and supply of the vaccine.*
- *Expanding the eligible cohort to include primary and secondary school-aged children.*

We would greatly value your feedback, even if it reflects the points outlined above, as this will help strengthen the overall evaluation. Please share YOUR experience of delivering this service by completing this brief online questionnaire [here](#) before 17th April 2026.

## Information for Pharmacies across West Yorkshire

### Updated Easter 2026 Bank Holiday Pharmacy Opening Times v3

The updated Easter 2026 Bank Holiday pharmacy opening times which we have received from the West Yorkshire ICB can be found [here](#).

**Important: please ensure that your pharmacy NHS Profile Manager is updated to reflect your Bank Holiday opening hours and where applicable your pharmacy website.**

**Bank Holiday Leaflet for Patients on Methadone and Subutex** – A leaflet has been produced [here](#) which you may wish to use to help inform patients who pick up regular instalments for methadone and Subutex of your opening hours over the Easter Bank Holiday period.

### Building Financial Resilience by Growing Clinical Services Event – 5<sup>th</sup> May 2026

*Many community pharmacies are now delivering a growing range of private clinical services, supporting patients with weight management, long-term conditions and preventative health.*

*As patient volumes increase and services become more clinically complex, strong governance, clear documentation and appropriate clinical oversight remain essential.*

This educational evening is designed for pharmacies who are looking to introduce or expand private clinical services, with a focus on:

- Strengthening clinical capability and governance
- Supporting patients with long-term condition management
- Enhancing outcomes through structured lifestyle and behavioural support

**Tuesday 5th May 2026 at 7pm – 9:30pm**  
**Village Hotel, Capitol Boulevard West, Morley, Leeds, LS27 OTS**  
**This Virtly Health event is being run in collaboration with CPWY.**

See the agenda for the evening in the flyer [here](#).

Please email [lucy.beazley@virtually.uk](mailto:lucy.beazley@virtually.uk) by 14<sup>th</sup> April to reserve your place. Please also include any dietary requirements.

## Neighbourhood Health Survey – Access to Patient User Information

The ICB has invited primary care service providers, including community pharmacies, to complete a short survey to help understand how health professionals access patient information electronically and the barriers they encounter in doing so. This information will be particularly useful as we move to the Neighbourhood model of service delivery.

The link to the Survey can be found [here](#).

The survey should take no longer than 5–10 minutes to complete and it will help ICB colleagues to understand where the gaps are and it will help us to prioritise any requirements for future funding.

## Stress Awareness Month – April 2026

April is Stress Awareness Month to raise awareness of the causes and cures for our modern-day stress epidemic. It is the time when we have an opportunity for an open conversation on the impact of stress. This year's theme is **#BeTheChange** which encourages a collective shift in how we understand, talk about, and respond to stress.

You can access helpful resources to help you, a team member, patient or a family member [here](#).



## Medicines Safety Newsletter Issue 2 & 3 – February / March 2026

The West Yorkshire Medicines Safety & Quality Team at the ICB has developed a newsletter to highlight key safety information to promote and support safer practice across WY. See the second and third editions below.

[Medicines Safety Newsletter Issue 2 – February 2026](#)

[Medicines Safety Newsletter Issue 3 – March 2026](#)

## Training and Development

- **CPWY Events:**
  - *Virty Health and CPWY Collaboration Event* – see [here](#).
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – The next set of face to face and online workshops are now live for booking. See the documents below for further details on workshops and resources:
  - [CPPE Community Pharmacy Update – February 2026](#)

## CPWY Connect – WhatsApp Group

Our CPWY Connect WhatsApp group is a messaging group created to connect and support pharmacy teams across West Yorkshire. *The group was originally hosted on Telegram, however, was retired in the new year.*

