



**Sharing Success!**



## CPWY Visit to Pharmacy2U

Our recent visit to Pharmacy2U was genuinely inspirational. The scale of their future-focused thinking, investment in automation, and commitment to continuous improvement was clear at every stage of the tour. West Yorkshire is fortunate to have the UK's largest Distance Selling Pharmacy (DSP) operating as one of our contractors, delivering over 3 million items every month while also providing a growing range of remote NHS and private services.

The insight into their operational model, technological capability, and strategic direction offered real value for our work across the region. It was a powerful reminder of the innovation and diversity within our contractor base and the opportunities this brings for patient access, efficiency, and system resilience.



**Included on picture from left to right:** John Wyatt, Commercial Director, Phil Day, Superintendent Pharmacist, Nicola Goodberry Kenneally, CEO CPWY, Lisa Meeks, Head of Services CPWY, Tatiana Bellucci, Clinical Operations Manager, Melanie King, Head of Digital Services, Marc Jones, Head of Operations. *Andy Williams, Head of Customer Experience – not pictured but was also part of the occasion.*

**A huge thank you to the Pharmacy2U team for their time, openness, and hospitality, and especially to Phil Day, Superintendent Pharmacist, for leading such an informative and engaging visit.**