

Pharmacy Quality Scheme (PQS)

Pharmacy owners have until the **end of Tuesday 31st March 2026** to have their evidence to demonstrate meeting the 2025/26 PQS domains that they have claimed for. The declaration window for claiming closed at the end of February 2026, however, pharmacy owners have until the end of March to gather their evidence to show they have met the domains they claimed for when they made their declaration.

Payment for the 2025/26 PQS

Pharmacy owners who made a declaration will be paid their PQS payment on 1st April 2026. NHS England has advised that the value per point is £68.245799 for the 2025/26 PQS.

Pharmacy Pressures Survey

The deadline to respond to the [2026 Pharmacy Pressures Survey](#) has been extended to 10am on Monday 13th April 2026. For more information and to complete either surveys, [click here](#).

CPWY is encouraging as many people as possible to complete the survey. Your feedback is vital for highlighting the pressures you're experiencing. Every response counts. Thank you in advance!

Services Information

Discharge Medicine Service (DMS) Updates:

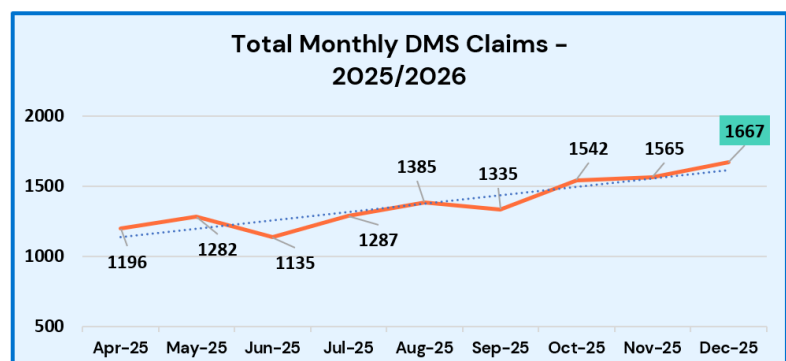
New Cohort for DMS Referrals – Patients Prescribed Epilepsy Medicines

Over the coming weeks, Mid Yorkshire NHS Trust will begin referring a new cohort of patients to the Discharge Medicines Service (DMS). This will include patients newly diagnosed with epilepsy and prescribed medication, as well as those undergoing dose adjustments (including titration changes) or whose treatment regimens have been modified during their hospital stay.

Pharmacies are reminded that NMS could be offered to some of these patients, where clinically appropriate, if the patient is likely to benefit from provision of this service.

Record-Breaking DMS Claims for the THIRD Consecutive Month!

It is brilliant to report a third consecutive month of growth in DMS claims. December 2025 saw the highest number of claims ever submitted by pharmacies across West Yorkshire:



*The claims process was streamlined in July 2025, making submissions faster and more straightforward. **Please make sure you are claiming for every DMS intervention completed so your pharmacy receives the full payment due.***

Increase in DMS Referrals

As referrals into the DMS continue to increase, this is a timely reminder for contractors to regularly check PharmOutcomes and ensure all referrals are identified and acted upon promptly (the first stage of the service must be completed within 72 hours of receiving the referral). DMS plays a critical role in safeguarding patient safety and supporting effective medicines optimisation. Pharmacies can claim up to **£35 per completed referral**, making it essential that all eligible activity is submitted for payment to ensure appropriate remuneration.

Newsletter for Pharmacies Providing Substance Misuse Services

The latest edition (March 2026) of Waythrough's newsletter for community pharmacies includes helpful information for pharmacies providing supervision services. The newsletter can be viewed [here](#).

Information for Pharmacies across West Yorkshire

Terms of Service Reminder: Verify Your NHS Profile Manager Before End of March

Pharmacy owners are required to verify and, where necessary, update the information contained in their [NHS website](#) profile and their [DoS](#) profile at least once each quarter of the financial year. **This is a mandatory requirement for all pharmacy owners.**

Action: If you have not updated your NHS website profile and your DoS profile using [NHS Profile Manager](#), complete this by the end of Tuesday 31st March 2026.

Ketamine: A Changing Landscape – On-Demand Webinar (March 2026)

Introducing this on-demand webinar exploring the growing concerns around ketamine use and the impact it is having on people across our communities. Our CEO, Nicola Goodberry Kenneally, recently met with Dr Nitin Raje-Ghatge to discuss what pharmacists need to know about this emerging trend, including the patterns of use we're seeing, the long-term consequences for individuals, and the red flags that may indicate harm.

During the webinar, Nicola and Dr Raje-Ghatge explore the signs and symptoms associated with **ketamine-related bladder damage, the risks that can escalate quickly without early intervention**, and the **crucial role pharmacists play** in recognising when someone may need support.

This session has been designed to give you clear, practical insight that you can apply in your day-to-day practice, helping you identify concerns earlier and guide people towards the right help at the right time.

The webinar can be watched [here](#), and referral pathway links and a ketamine poster can be found below.



Referral Pathways & Poster

- The Base (young people) Referral – [click here](#).
- Change Grow Live (adults) Referral – [click here](#).
- [Ketamine Poster](#) – can be used to support with raising awareness of the danger of Ketamine.

Please note, Change Grow Live is based in Kirklees, but referrals can be made from anywhere in West Yorkshire using the links above. They will then onward-refer to the relevant local provider.

Easter 2026 Bank Holiday Pharmacy Opening Times v2

The Easter 2026 Bank Holiday pharmacy opening times which we have received from the West Yorkshire ICB can be found [here](#).

Important: please ensure that your pharmacy NHS Profile Manager is updated to reflect your Bank Holiday opening hours and where applicable your pharmacy website. The ICB has asked that pharmacies display the Bank Holiday Opening Times poster in the window, or somewhere that it can be viewed, to signpost patients / public to the nearest open pharmacy during the Bank Holiday period.

Easter 2026 Bank Holiday Leaflet for Patients on Methadone and Subutex

A leaflet has been produced [here](#) which you may wish to use to help inform patients who pick up regular instalments for methadone and Subutex of your opening hours over the Easter Bank Holiday period.

CPPSG Launches New Bank Holiday Resources – The Community Pharmacy Patient Safety Group (CPPSG) has released two resources aimed at supporting community pharmacy teams with Opioid Treatment Programmes:

- [“Focus on Methadone” video resource](#) – designed for community pharmacy professionals. The video provides practical hints and tips to support the safe supply of methadone through an opioid treatment programme, reinforcing best practice standards across the sector.
- [Bank Holiday checklist](#) – to aid pharmacy teams delivering opioid treatment programmes before, during and after Bank Holidays.

Other patient safety resources can be found on the CPPSG Resource Hub [here](#).

Training and Development

- **CPWY Events:**
 - Future events will be published here once confirmed.
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – The next set of face to face and online workshops are now live for booking. See the documents below for further details on workshops and resources:
 - [CPPE Community Pharmacy Update – February 2026](#)

CPWY Connect – WhatsApp Group

Our CPWY Connect WhatsApp group is a messaging group created to connect and support pharmacy teams across West Yorkshire. The group was originally hosted on Telegram, however, was retired in the new year.

