

## Services Information

### NHS Flu & COVID Seasonal Vaccination Campaigns

Good luck to all our pharmacy teams with what is set to be a very busy month following the start of this year's Autumn/Winter vaccination campaigns.



**New CPWY resource** – we have developed a new resource to support pharmacy teams with this season's Flu and COVID Vaccination Services following changes to some of the eligible cohorts. This can be downloaded [here](#).

**Paper Record Consultation Forms** – whilst an NHS-assured Point of Care System (PoC) must be used to record administration of vaccinations, the following record forms could be used if there are any IT issues to maintain provision of the service:

[Flu Vaccination Record Form](#)

[COVID Vaccination Record Form](#)

*These must only be used if the PoC system is unavailable due to exceptional circumstances beyond the control of the pharmacy*, and the record of vaccination events must be added to the system as soon as possible after it becomes available again.

**Adult Flu Vaccination Service – Please Check You are Using the Correct Patient Group Direction (PGD)** – Vaccination of all eligible adult cohorts has now commenced. In previous seasons there was a national PGD in place, but this year NHSE regional teams have authorised PGDs for local use. **Please ensure that any pharmacists or pharmacy technicians that are providing the service are using the correct regionally authorised PGD for North East & Yorkshire. This can be found [here](#).**

PGDs provide the legal mechanism to allow named pharmacists or pharmacy technicians to be able to administer the flu vaccine to patients that fit the criteria laid out in the PGD. All pharmacists and pharmacy technicians who will administer flu vaccines under the authority of the PGD must have signed the PGD which must also be signed by the Authorising Manager.

**Childhood Flu Vaccination Service** – The Childhood Flu Vaccination Service has now commenced and can start to be provided by those pharmacies registered to provide it. The PGD for this service is available [here](#).

Our Advanced Services Facilitator, Amanda Smith, recently discussed the service with Claire Foulkes and Lettie Dixon, who are part of the Locala Health & Wellbeing Immunisation Team, and have vaccinated lots of children. They were able to share lots of excellent tips and practical advice for vaccinating children and our latest Quick Dose Knowledge Capsule is worth a watch for anyone who is providing this service. See [here](#).



**Stickers** – children love stickers, and this was a top tip from the Immunisation Team nurses. Children are often motivated by positive reinforcement, and a helpful suggestion is to say, “We’re giving you some special superpower medicine, and you’ll receive a sticker afterwards”. Free stickers are available to order using product code [SCHFLSTK](#). These stickers are for healthcare practitioners to give to children who have received a flu vaccine. There are 72 stickers per sheet. To order you can call 0300 123 1002 or email [publichealthresources@ukhsa.gov.uk](mailto:publichealthresources@ukhsa.gov.uk). You must quote the product code.

## Pharmacy First Service

**Updated Clinical Pathways, Protocol & PGDs Now in Use** – Pharmacists providing the Pharmacy First Service should now be using the updated Pharmacy First clinical pathways, protocol and PGDs (from 1st October 2025). These have been published on the NHSE website [here](#).

The changes to the PGDs are mostly minor but the changes to the clinical pathways are more substantive and include movement of some of the Gateway points within the pathways and the addition of further Gateway points which should increase the number of patients for whom a consultation fee can be claimed.

Please ensure that pharmacists have signed up to the updated PGDs and that an authorising manager has signed them before their use (there is an updated PGD authorisation sheet, which pharmacists can choose to sign instead of having to sign each individual PGD).

**Retention of previous PGD documentation** – PGDs should be kept as per other clinical records, i.e. for adults, all [PGD documentation must be kept for eight years, and for children until the child is 25 years old, or for eight years after a child's death](#). These retention periods apply to staff authorisation records and final authorised copies of the PGDs themselves.

**Referrals from NHS 111 to Community Pharmacy – Thank you** – The ICB meets regularly with NHS 111 (YAS) to review Pharmacy First referrals into community pharmacy. In recent months we have seen a reduction in the number of referrals being returned to NHS 111.

NHS 111 would like to thank all community pharmacy teams for their continued commitment to Pharmacy First. The data suggests that where a referral cannot be completed, teams are escalating appropriately in line with the service specification rather than returning patients to NHS 111. This is exactly how the pathway is intended to work.

Your efforts support our NHS 111 colleagues, reduce duplication for patients and most importantly, improve patient experience and confidence in the service. Thank you for your partnership, and please continue to share feedback through CPWY so we can keep improving together.

### GP Testimonials about the Service

Here is a recent GP testimonial received by CPWY about the Pharmacy First Service!

*“Patients are receiving faster access to treatment and advice for common conditions, reducing the pressure on GP appointments. The streamlined system ensures everyone is on the same page, and the feedback from both our team and patients has been overwhelmingly positive. It’s a great example of how digital solutions and strong partnerships can lead to real improvements in patient care.”*

## Hypertension Case-Finding Service – Introduction of ABPM Minimum Requirements Delayed

The requirement to provide one Ambulatory Blood Pressure Monitoring (ABPM) consultation per month as part of the 'bundling' requirements to achieve a Pharmacy First fixed monthly payment has [not gone ahead](#) from 1st October 2025 as originally planned. See CPE news story [here](#) for further information.

## Information for Pharmacies across West Yorkshire

### Hub and Spoke – On-Demand Webinar

We are sharing our Hub and Spoke on-demand webinar again as the regulatory changes come into effect from 1<sup>st</sup> October 2025. On the webinar, we were joined by Sarah Passmore, Superintendent Pharmacist at Pharmacy Plus Health, telling us more about the regulatory updates, and Mark Pedder, Commercial Director at HubRx, sharing their approach as one of the Hub and Spoke providers here in West Yorkshire. See the webinar [here](#).



More information on Hub and Spoke can be found on the CPE website [here](#).

*Please note, this webinar is not an endorsement of any particular provider. There are a range of commercial models available. Our role at CPWY is to help contractors explore what might be the best solution for them.*

*\*The information presented was based on the information available at time of recording (August 2025)\**

### Pharmaceutical Needs Assessment (PNA) – Published

All local authorities in West Yorkshire have now published the new PNAs for 2025–2028 which can be found below.

- [Bradford PNA 2025–28](#)
- [Calderdale PNA 2025–28](#)
- [Kirklees PNA 2025–2028](#)
- [Leeds PNA 2025–2028](#)
- [Wakefield PNA 2025–28](#)

### Sudden Unexpected Death in Epilepsy (SUDEP) & Seizure Safety Awareness Training

This 90-minute session is designed to equip professionals and carers with essential knowledge and practical tools to reduce epilepsy-related risks. Around **1 in 5 people with a learning disability or autism also live with epilepsy**, a condition associated with significantly reduced life expectancy. This training, led by the award-winning SUDEP Action Education Team and commissioned by South Yorkshire ICB, shares critical learnings from epilepsy deaths and offers evidence-based solutions to support safer care and shared decision-making – including the use of a digital seizure safety check. More information can be found in the flyer [here](#).

**Thursday 9<sup>th</sup> October 2025 – 2–3.30pm**  
[Book your place here](#)

## getUBetter App Launches in Leeds

From Wednesday 1st October 2025, the getUBetter app will be available to people in registered with a GP practice in Leeds. The free app can help to support your customers/patients with muscle, bone and joint concerns more effectively and efficiently, and as a trusted point of health and care support and guidance in your community, we wanted to share some of the benefits the app offers to people with musculoskeletal (MSK) conditions.

getUBetter allows people to self-manage their recovery from new, existing, and recurring bone and joint issues at home, in their own time, and reduces the need for routine GP appointments.

NHS West Yorkshire ICB will soon be sending 2x A4 posters and 50 leaflets to each community pharmacy across Leeds to help your pharmacy team discuss the app with customers who may benefit from this free service. For more information, and for printable resources, [see here](#).

## Participants Required – University of Huddersfield Research Exploring the Role of Community Pharmacy in Social Prescribing

The University of Huddersfield is looking for participants to take part in a focus group for a PhD project exploring the role of community pharmacy in social prescribing. The focus group will take place over Microsoft Teams and will last approximately 1.5 hours (date and time of the focus group to be arranged but will take place in October 2025). Participants will receive a £30 Amazon e-voucher for taking part.

To participate, you need to be a community pharmacy contractor or spokesperson for a community pharmacy contractor and have been in this role for at least 3 months. Please see the participant information sheet [here](#) which also includes a link to a consent form for anyone interested in taking part.

## Training and Development

- **CPWY Events** – future events will be posted in due course.
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – The next set of face to face and online workshops are now live for booking. See the documents below for further details on workshops and resources:
  - [CPPE Community Pharmacy Update – September 2025](#)

## CPWY Connect – Telegram Group

Our CPWY Connect Telegram group is a messaging group created to connect and support pharmacy teams across West Yorkshire.

