

**Deadline Extended on CPE's CPCF Negotiating Priorities Poll** – Pharmacy owners now have until **11.59pm tonight** (Thursday 11th September 2025) to complete the survey and share their views. More details and the link for the poll can be found [here](#).

## Services Information

### Quick Dose: Knowledge Capsule – Podcast (Episode 5) – Pharmacy First Otitis Media Pathway

*Our 'Quick Dose: Knowledge Capsule' items are designed to deliver key pharmacy insights in clear, bite-sized formats for fast learning.*

This episode is the fifth in our podcast series looking at the **Pharmacy First Clinical Pathways** – this episode focuses on the **Otitis Media pathway**.



In our Pharmacy First podcast series, we are joined by Dr Phil Xiu, a dedicated GP based in Leeds, who shares expert insights, answers key questions, and offers practical tips to help pharmacy teams with delivering the Pharmacy First Service. [Watch the fifth episode here](#).

See the other episodes available [here](#) (scroll to bottom of the page).

- More information about the **Pharmacy First Service** can be found [here](#).
- Information regarding **DPP Support** can be found [here](#).

**Keep an eye out for episode 6 coming soon!**

### Pharmacy First GP Referrals

GP practices using the TPP (SystemOne) operating system now have the option to send referrals for Pharmacy First using an in-workflow process which will send referrals directly to PharmOutcomes (or alternative pharmacy workflow platform). The new process allows the GP practice to send a referral without the need to log into another system removing the requirement for MFA. Those practices who have already implemented the system have given positive feedback about convenience and ease of use.

CPWY is working with practices across West Yorkshire to support activation of the new system, but while that roll out continues, pharmacies should continue to monitor their NHSmail for patient referrals.

If you are approached by your local GP practice asking for assistance, please share this video link which provides basic instructions about how to use the system [BaRs – Referrals to Pharmacies](#) on Vimeo. CPWY is available to provide additional guidance and training for GP practice staff, which can be arranged by contacting Phil Wiles using email: [phil@cpwy.org](mailto:phil@cpwy.org).

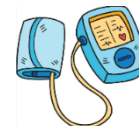
### GP Testimonials about the Service

Here is a recent GP testimonial received by CPWY about the Pharmacy First Service!

*"The Pharmacy First Service has had a truly positive impact on our patients. It's improved access to timely care, empowered patients with more choices, and eased pressure on GP appointments. We've received great feedback, and it's clear this service is making a real difference in our community"*

## Hypertension Case-Finding Service – ABPMs

If your pharmacy provides the Hypertension Case-Finding Service (HCFS), you must have an ABPM device and, where a patient's reading indicates the need for ABPM, this should be offered in a timely manner.



Nationally, the conversion rate from those people eligible for ABPM following a clinic check is considerably lower than expected and we know that patients are sometimes reluctant to have ABPM. To help pharmacy teams deliver this element of the HCFS, we have produced a short briefing which includes examples of how to have conversations about ABPM with patients. Please read our briefing [here](#). VirtualOutcomes has also produced some good (free) training to support pharmacies with the ABPM element of the HCFS – please see [here](#).



### IMPORTANT REMINDER: ABPM Requirements Coming Soon (1st October 2025)

As part of ["bundling" requirements](#) to qualify for the fixed Pharmacy First monthly payment, pharmacies will be required to deliver **at least one ABPM provision per month from 1st October 2025**.

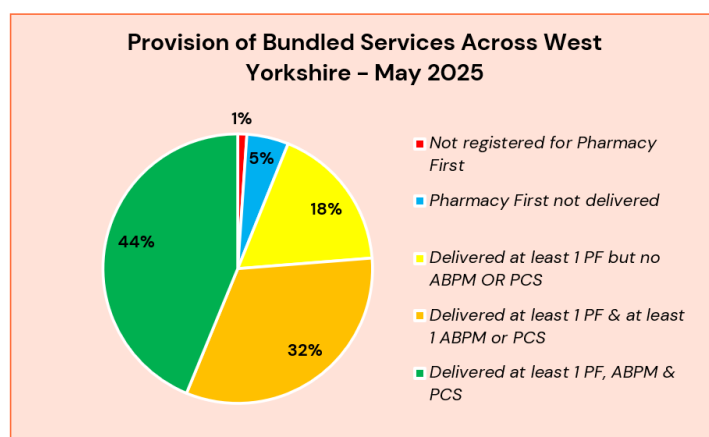
**Tip:** the best way to ensure you do at least one ABPM per month is to work with your local surgeries and encourage them to refer patients to you. That way you aren't reliant on finding someone who needs one yourself.

## Pharmacy Provision of Bundled Services in West Yorkshire

The pie-chart below shows the % of pharmacies currently meeting the new threshold requirements which would allow them to access the full funding for Pharmacy First once introduced later this year (ABPM requirement from 1st October 2025, PCS requirement from March 2026).

It is fantastic to see the progress already made since February with an increase from 35% to 44% of pharmacies meeting the new threshold requirements!

**Over the coming months our ambition is to support pharmacies to meet the new bundling threshold requirements and turn our CPWY pie chart green!**



## Joint Flu Collaboration

Community Pharmacy West Yorkshire regularly liaises with the Local Medical Committees (LMCs) within West Yorkshire, and as in previous years, we have offered to collaborate with the LMCs to produce a joint LMC/LPC flu letter to encourage general practices and community pharmacies to work together in supporting each other's flu campaign. Please see below joint flu letters that have been agreed for 2025/26 so far:

Leeds – [CPWY Leeds LMC Joint Flu Letter – 2025/26](#)

## Changes to the Leeds Community Urgent Eyecare Service

The telephone number for the Leeds Community Urgent Eyecare Service (CUES) is now **030 333 00 280**. This new telephone line has been set up because the ICB has, regrettably, asked the service provider to cap the number of urgent eyecare appointments available through the Leeds CUES. There will still be 140 slots per week (Monday to Saturday lunchtime).

More information can be found [here](#).

*Please note that the new service telephone number is different to that on Information cards and leaflets that were delivered to community pharmacies in November 2024. NHS West Yorkshire ICB is considering whether to reissue updated resources.*

## Information for Pharmacies across West Yorkshire

### Know Your Numbers! Week 2025

This week (8<sup>th</sup> – 14<sup>th</sup> September 2025) is Know Your Numbers! Week. An annual campaign aimed to reach those who have high blood pressure and don't know it, so they can get the treatment and support they need to bring it under control. There is still time to support the campaign and get involved! See more information on our website [here](#).

### World Patient Safety Day – 17th September 2025

Next Wednesday (17th September 2025) is World Patient Safety Day. This is a chance to raise public awareness and foster collaboration between patients, health workers, policymakers and health care leaders to improve patient safety.

This year's campaign is dedicated to ensuring **safe care for every newborn and child**, with a special focus on those from birth to nine years old. This year's slogan, "**Patient safety from the start!**", emphasises the urgent need to act early and consistently to prevent harm throughout childhood, and yield benefits across the life course. More information on the worldwide campaign can be found [here](#).

CPPE has a **Patient Safety Toolkit e-Course** available, designed to help you identify risks, reflect on processes and manage incidents when they do occur. It can also help you to determine which tools can aid you and your team, and provides real-world examples of people using them in practice. See [here](#).

## Clinical Highlights

Please find August's Clinical Highlights Newsletter [here](#) from the Kirklees Medicines Optimisation Team (relevant to all in WY).

## Update on Multi-Sector Rotations for Foundation Trainee Pharmacists

NHS England has extended the timeline for mandatory multi-sector rotations (minimum 13 weeks in another sector) within Foundation Trainee Pharmacist Programmes (FTPP). These rotations were **originally required for the 2027/28 training year but will no longer be mandatory for programmes entering the National Recruitment Scheme in early 2026.**

This change follows stakeholder concerns about system readiness, particularly around workforce infrastructure, financial pressures, and delivery capacity due to changes in ICB responsibilities.

A revised implementation date will be confirmed after a review in 2026. In the meantime, NHS England continues to strongly encourage the inclusion of multi-sector rotations, which remain a key part of Initial Education and Training Reform and are proven to improve recruitment and training outcomes.

## Mounjaro Stock Shortages and Private Prescribing

Please see some Q&As below we are sharing from Lilly UK.

### Q1. Is Lilly experiencing stock issues with Mounjaro ▼ (tirzepatide)? (For pharmacies)

*We currently have stock available in the country for Mounjaro ▼ (tirzepatide). You may experience temporary disruptions at our logistics provider depots due to unusual buying patterns.*

- *If you encounter any issues placing an order, please try again later or contact the Product Supply team directly at [productsupply@lilly.com](mailto:productsupply@lilly.com) for support.*
- *If you encounter any issues placing an order for FP10 NHS prescriptions, please email [productsupply@lilly.com](mailto:productsupply@lilly.com) and confirm the no. of packs required. Each request will be reviewed to determine if an additional override can be processed.*

### Q2. How is Lilly supporting patient access to Mounjaro in the private market? (For NHS HCPs who have private practices)

*To maintain patient access to Mounjaro ▼ (tirzepatide), Lilly will be providing commercial terms to all private providers. These commercial terms are expected to be transferred to patients. Please speak with your medication supplier for further information.*

## Training and Development

- **CPWY Events** – future events will be posted in due course.
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – The next set of face to face and online workshops are now live for booking. See the documents below for further details on workshops and resources:
  - [CPPE Community Pharmacy Update – September 2025](#)

## ***CPWY Connect – Telegram Group***

Our CPWY Connect Telegram group is a messaging group created to connect and support pharmacy teams across West Yorkshire.

