

## Creating a Pharmacy First Report on PharmOutcomes

GP practices **using PharmRefer** to send Pharmacy First referrals have the facility to create a report that will show them useful information about those referrals.

Some of the key information they will see is:

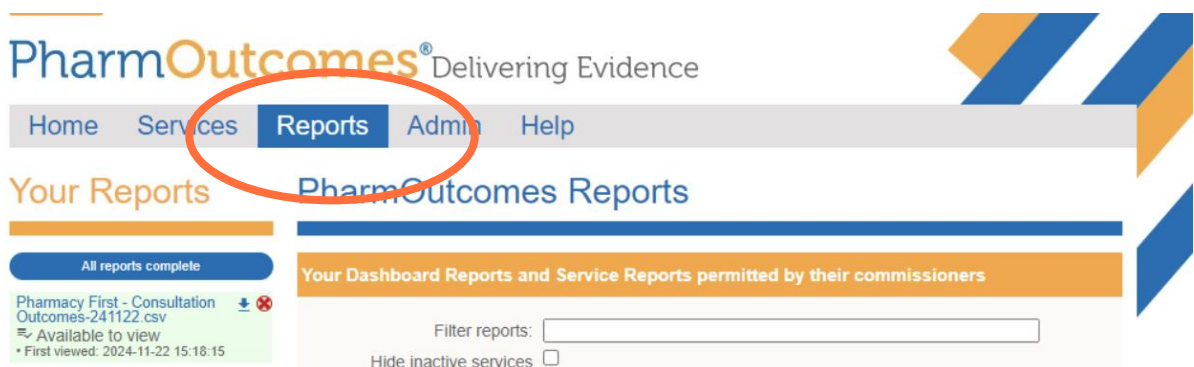
- *Have all referrals been picked up and actioned.*
- *How many referrals have been rejected and the reasons why.*
- *How many referrals have been completed by the pharmacies.*
- *The type of conditions that have been referred.*
- *The outcomes of the referral.*
- *How many referrals resulted in an urgent onward referral back to the practice or other urgent care setting.*
- *How many referrals resulted in non-urgent signposting back to the surgery or other care setting.*
- *The above outcomes can be seen for each pharmacy the practice has sent referrals to.*

**Please note:** This report will only show data for referrals sent to pharmacies who use PharmOutcomes as their IT platform for Pharmacy First referrals. You will still be able to see how many referrals you have sent to the other pharmacies from the data on PharmRefer, but you won't be able to see the above data for those pharmacies.

### How to Create a Report

Anyone wishing to create a report will need to be set up as an Admin on PharmOutcomes so that they can access the 'Reports' tab.

1. Go to the 'Reports' tab



2. Scroll down the page to the 'Provider Individual and Audit reports' section and select 'Pharmacy First – Consultation Outcomes for Pharmacy First – Patient Registration'.

Select the Reporting period you wish to look at.

Make sure you tick the box 'Download as CSV file'

**Provider Individual Performance and Audit Reports**

Filter reports:

Hide inactive services ☐

**Select Report**

- GP CPCS - Referral
- Specialist Service Reports**
  - GP CPCS ITK subset for: GP CPCS - Referral
  - NEL CPSAS Tracker for: Pharmacy First - Patient Registration
  - NEL PF for: Pharmacy First - Patient Registration
  - NEL PT for: Pharmacy First - Patient Registration
  - Pharmacy First - Consultation Outcomes for: Pharmacy First - Patient Registration**
  - Surrey Heartlands for: Pharmacy First - Patient Registration
- Patient Audit Tracker Reports**
  - Pharmacy First - Patient Registration
  - GP CPCS - Referral
- Local Bespoke Reports**
  - DMS Mandar Claim Report

**Reporting Period** Oct 2024

Note: Not all local reports have time periods

Report by date of entry ☐ ... rather than by Declared provision date - Note: Experimental

Full provision details ☐ Display the original provision date and times of record entry (and last edit)

Sort by Patient ☐ (sorted on the PatientLinkID column)  
Audit records are ordered by Patient, not provider, and is much clearer for cross provider services. Provider information will not appear in the on-screen audit, but will be present if downloaded as CSV

Stagger Audit ☐  
Staggered audit will produce one line of output per service stage with only the details of that stage, ordered by date. It is a lot clearer when there are multiple consultations per patient but can take much longer to produce.

Include rejected referral stubs ☐ (Only relevant to Referral services)  
Include partial records for providers where the request was rejected

Last Intervention Only ☐  
Only audit one record per patient, which contains the most recent intervention (for each service stage)

**Download as CSV file** ☒

3. The report will be queued to run at the top of the page.

**PharmOutcomes**® Delivering Evidence

Home Services **Reports** Admin Help

**Your Reports**

All reports complete

Pharmacy First - Consultation Outcomes-241122.csv  
Available to view  
First viewed: 2024-11-22 15:18:15

Reports are deleted after three days

**PharmOutcomes Reports**

Filter reports:

Hide inactive services ☐

**Select Report** Dashboards  
Dashboard of all accredited services

4. Once the report is ready you can download it and open it in Excel. Scroll along to the information you would like to review and use the filter function to analyse the data.