

Terms of Service Reminder

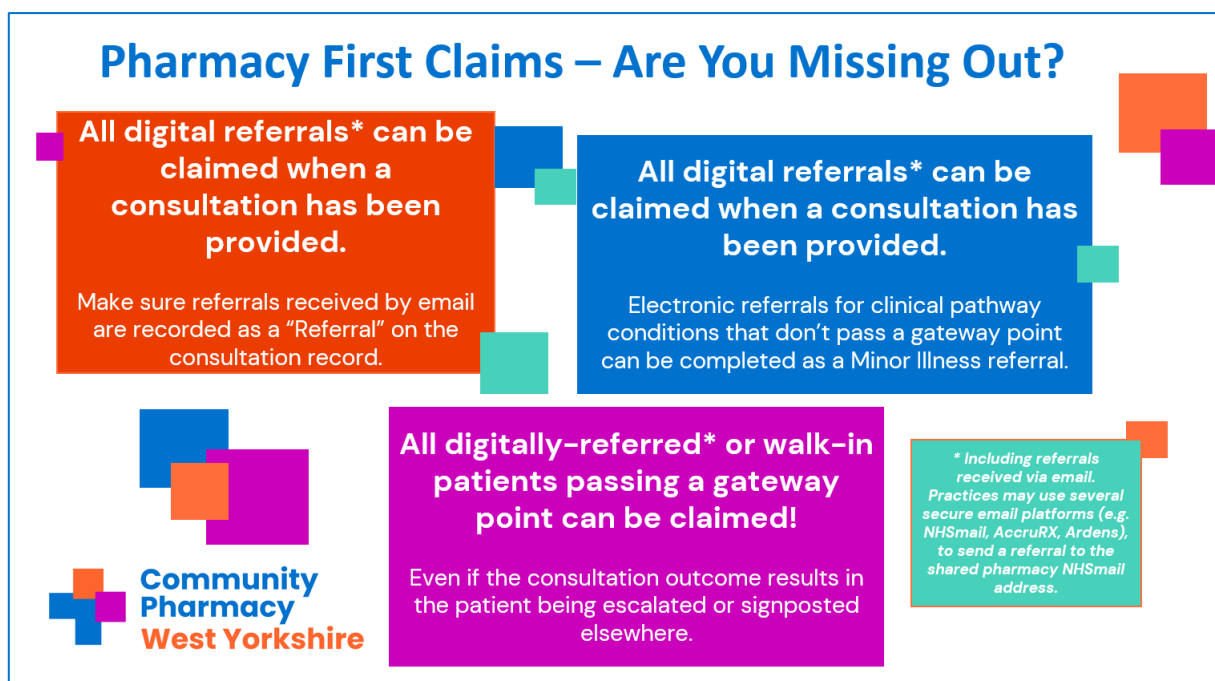
2025/26 CPAF Screening Questionnaire

The 2025/26 Community Pharmacy Assurance Framework (CPAF) screening questionnaire must be completed by the end of July 2025. See more information [here](#). **This is a mandatory requirement and pharmacy owners must complete the screening questionnaire and, if required, the full CPAF questionnaire.**

Services Information

Pharmacy First – Please Make Sure You are Not Missing Out on Potential Claims!

Digital referrals, (including referrals sent by NHSmail), that do not meet the gateway criteria for a clinical pathway condition can still be completed as a minor illness consultation. A digital referral received for a clinical pathway consultation can be completed under the minor illness pathway if the patient does not meet the gateway criteria for the clinical pathway. Whether the patient's episode of care is completed under the minor illness pathway or the patient is escalated back to the GP practice following a consultation with the pharmacist, payment can still be claimed. See our infographic below:



Changes to Pharmacy Contraception Service (PCS)

CPE recently released details of changes to the PCS, including the draft service specification and draft PGDs – see CPE news story [here](#). **The commencement date for the revised service will be announced by NHS England in due course;** this is provisionally scheduled for October 2025 but is dependent on the necessary changes being made to IT systems.

CPWY has noticed that the draft service specification also includes a change to wording around the length of supply for ongoing oral contraception:

“Following initiation, ongoing supplies of an OC should be for a minimum of 6 month’s supply, unless there are clinical reasons not to”.

If your pharmacy currently provides 3-month supplies for ongoing oral contraception, you may want to consider starting to transition from 3 to 6-month’s supply over July, August and September, to ensure an even spread of workload before these changes come into effect.

Please remember to update your pharmacy profile to show that you offer the service – It’s brilliant to see the interest in this service with several practices and PCNs now adding messages to their websites or telephone triaging systems to divert patients to pharmacies. Some PCNs have also sent text messages to all patients currently receiving prescriptions for OCs, advising them to use the [Find a Pharmacy Offering Contraceptive Pill Service](#) to locate a pharmacy which offers the service.

If your pharmacy provides the PCS, we recommend that you check the link above to ensure that your pharmacy is showing as a provider of the service.

Checking for Outstanding GP Notifications in PharmOutcomes

Post Event Messages, (PEMs), must be sent after providing a service in a **timely manner** to ensure that the patient’s GP is kept informed about their care as described in all the Advanced service specifications for clinical services. PEMs are important for patient safety as they ensure that all healthcare professionals involved in that patient’s care have a complete picture of their health status and treatments.

For pharmacies who use PharmOutcomes for clinical services, a PEM should be sent automatically when the service is completed on the platform. However, sometimes these messages may not send, and it is important that if this happens, the pharmacy ensures that the message is sent via an alternative method, e.g. manually.

Please **check daily** for unsent or failed GP notifications and act immediately if a warning banner appears on your services page. If the system prompts you for a manual (hard copy) notification, follow the steps to **print and confirm**. Refer to this bulletin [here](#) to find out how you can check for outstanding GP notifications.

Waythrough National Newsletter – June 2025

Please see the newest release of the Waythrough newsletter [here](#) for community pharmacies providing substance use services.

Information for Pharmacies across West Yorkshire

NHS 10-Year Health Plan

A plan to reform the health service – which includes a bigger role for community pharmacies – has been published by the Government. The 10-Year Health Plan sets out a much bigger role for pharmacies in managing long-term conditions, delivering vaccinations, and supporting prevention and public health initiatives. It also includes commitments to modernise dispensing and improve digital integration, including through access to the NHS Single Patient Record. See more information on the Community Pharmacy England (CPE) website [here](#).

Freestyle Libre 2 Sensor Discontinuation

Please see the document below from the West Yorkshire ICB regarding the Freestyle libre (FSL) 2 sensors which are being discontinued in August 2025 and replaced with FSL 2 PLUS sensors.

[FSL2 to 2+ Info for West Yorkshire Community Pharmacies](#)

NHSBSA Online Webinars for Pharmacy Teams

The NHS Business Services Authority (NHSBSA) regularly runs 60-minute webinars to support pharmacy teams with prescription processing and reimbursement. These sessions cover common submission errors, endorsement tips, and how to manage referred back prescriptions. Webinars are held throughout the year, with several dates available each month. Pharmacy teams involved in preparing and submitting prescriptions are encouraged to attend. See more information [here](#) for dates, how to register and more.

Training and Development

- **CPWY Events** – details of upcoming events will be posted on our website [here](#).
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – The next set of online workshops are now live for booking. See the documents below for further details on workshops and resources:
 - [CPPE Workshops – March to July 2025](#)
 - [CPPE Resources – May 2025](#)

CPWY Connect – Telegram Group

Our CPWY Connect Telegram group is a messaging group created to connect and support pharmacy teams across West Yorkshire.

