

Terms of Service – Action Required

2025/26 CPAF Screening Questionnaire

The 2025/26 Community Pharmacy Assurance Framework (CPAF) screening questionnaire is now available for completion. Community pharmacies should have received information and instructions on how to complete the screening questionnaire either via email from the NHSBSA or from their own Head Office. Pharmacy owners are advised to contact NHSBSA by emailing pharmacysupport@nhsbsa.nhs.uk if they have not received details of the questionnaire by 2nd July 2025, or if they have any problems or queries completing the questionnaire. See more information [here](#).

This is a mandatory requirement and pharmacy owners must complete the screening questionnaire and, if required, the full CPAF questionnaire.

Pharmacy in the Spotlight

Leeds South West and Morley MP Visit

Last week, on Friday 27th June 2025, Well Pharmacy in Morley welcomed their local MP, Mark Swards! The team used this as an opportunity to discuss the vital role of community pharmacies in delivering healthcare services, and the challenges and opportunities within the sector.

Thank you to the team at Well Pharmacy for hosting this visit and sharing their feedback with us.



Details of how the visit went can be found below.

[MP Visit – Well Pharmacy, Queen Street, Morley](#)

Services Information

Pharmacy Contraception Service (PCS) – Service Spec and PGDs

Draft updates to the PCS have now been published, which will expand the service to include drospirenone and the addition of oral emergency contraception (levonorgestrel and ulipristal). The draft service specification and patient group directions (PGDs) are being made available to support early preparation by pharmacy teams and IT suppliers, but the revised service is not scheduled to commence until later this year. See further information and the draft documents [here](#).

Please note, these documents are in draft format and are for pre-learning only. For now the service has not changed, and pharmacy teams must continue to provide the service in line with the current documentation published on the NHS England website.

GP Testimonials about the Service

Here is a recent GP testimonial received by CPWY about the Pharmacy Contraception Service!

"It is a really good service, and the pharmacies local to us have worked hard to offer all of the services. We have had hundreds of patients referred and feedback from patients has been really good. I think patients are especially thankful for the Contraception Service."

Pharmacy First Service – Clinical Pathways and PGDs

Following a review informed by Community Pharmacy England, NHS England has published draft updates to the Pharmacy First Clinical Pathways and PGDs which include revised Gateway points aimed at better reflecting pharmacist consultations and potentially increasing eligible payments. See further information and the draft documents [here](#).

However, the service remains unchanged for now – pharmacy teams should continue using current documentation until the official launch date for these revisions is confirmed.

GP Testimonials about the Service

Here is a recent GP testimonial received by CPWY about the Pharmacy First Service!

"The Pharmacy First Service has enabled patients to receive timely advice and treatment for minor ailments without needing a GP appointment, which supports better use of GP time for more complex cases."

Autumn/Winter 2025–26 Flu & COVID–19 Vaccination Programme Update

NHS England has published the Flu and COVID–19 Seasonal Vaccination Programme: Autumn/Winter 2025/26 letter which can be found [here](#). The letter outlines key details for this year's autumn/winter Flu and COVID–19 Vaccination campaigns, confirming eligible patient groups, timings, and booking arrangements. Key dates to note:

- **18th August:** The National Booking Service (NBS) opens for participating sites to post appointments.
- **1st September:** NBS open for booking from the public and flu vaccinations begin for pregnant women.
- **1st October:** Flu vaccination starts for all other eligible adults and COVID–19 vaccinations begin.

More information can be found on the CPE website [here](#).

Reminder: Submit Pre–6th July DMS Claims by 11:59pm 5th July 2025

As we approach the switchover to the new Discharge Medicines Service (DMS) claims process on 6th July 2025, community pharmacy teams are reminded to ensure all completed DMS claims up to and including 30th June 2025 are submitted via the existing Manage Your Service (MYS) portal route **by 11:59pm on 5th July 2025**. As outlined by CPE:

- **Claims for activity completed before 1st July** must be submitted through the current MYS DMS journey before it is retired.
- Any **incomplete activity started before 30th June but finished afterwards** should be entered into the new MYS journey from 6th July onwards.

See more information on the CPE website [here](#).

Information for Pharmacies across West Yorkshire

Pressures Survey 2025: Medicines Supply Issues

Community Pharmacy England (CPE) has released a national report demonstrating the impact of a 'distressing new normal' of medicines shortages on patients and community pharmacies across England. The Pharmacy Pressures Survey 2025: Medicines Supply Report shows how pharmacies and patients are paying the price in a system that seems stuck at breaking point. Read the report [here](#). Further support on this topic is available on CPE's website [here](#).

Pharmacy owners can help raise awareness of medicines supply issues using the CPE updated resources:

- [Medicines Supply Poster and Digital Screen files](#) (for display in your pharmacy).
- [Social Media Assets](#) (for use online).
- [MP Briefing](#) (to share with local politicians).



Note: this is the first in a series of reports that are being developed by CPE about the findings of the 2025 Pharmacy Pressures Survey. In the coming months, they will be using their findings to highlight the full range of severe challenges impacting on the community pharmacy sector.

Only Order What You Need' Campaign Starting 7th July 2025

The West Yorkshire [Integrated Care Board's \(ICBs\)](#) Medicines Optimisation Team are set to launch a behaviour change campaign across West Yorkshire on Monday 7th July 2025. This public-facing campaign focuses on medicine waste (over ordering and stockpiling of medicines).

The 'Only order what you need' campaign is aimed at the public and is centred around educating patients or those ordering prescriptions on their behalf such as carers, on the impact of over-ordering and stockpiling prescription medicines, encouraging self-reflection of their ordering behaviour and to encourage patients to inform healthcare teams if receiving unintentional oversupply.



The campaign is to raise awareness of the financial and environmental impacts of medicines waste across the NHS and how the patient can positively impact on this by only ordering what prescription medicines they need, when they need it. Around £18 million is wasted locally every year on unused medicines. This includes inhalers, pain medication and creams, across West Yorkshire. By patients only ordering what they need we can make sure NHS resources go where they are most needed.

A communications toolkit for the campaign can be found [here](#). There are a range of resources (including posters & digital screen graphic) available to you that can be downloaded [here](#).

Medicines waste

During the 'Only order what you need' campaign you might see an increase in medicines waste returned. Please make use of Anenta for changes to waste bin requirements and collections. Contact details and more information can be found our website [here](#).

The Kidney Essentials – Extension Period 1st June 2025 – 31st May 2026

The [Kidney Essentials](#) resource provides an interactive web resource for patients to learn about chronic kidney disease (CKD), how to manage the condition, and what to expect if you have been diagnosed. This content has been produced in partnership with healthcare professionals and patients and is available in multiple languages – English, Polish, Urdu, Nepali, Punjabi and Hindi.

Training and Development

- **CPWY Events** – details of upcoming events will be posted on our website [here](#).
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – The next set of online workshops are now live for booking. See the documents below for further details on workshops and resources:
 - [CPPE Workshops – March to July 2025](#)
 - [CPPE Resources – May 2025](#)

CPWY Connect – Telegram Group

Our CPWY Connect Telegram group is a messaging group created to connect and support pharmacy teams across West Yorkshire.

