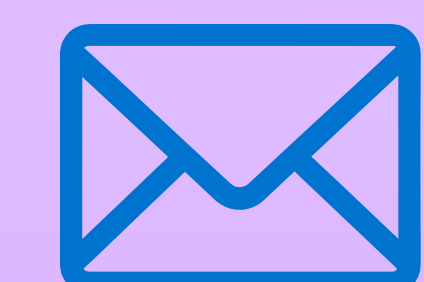
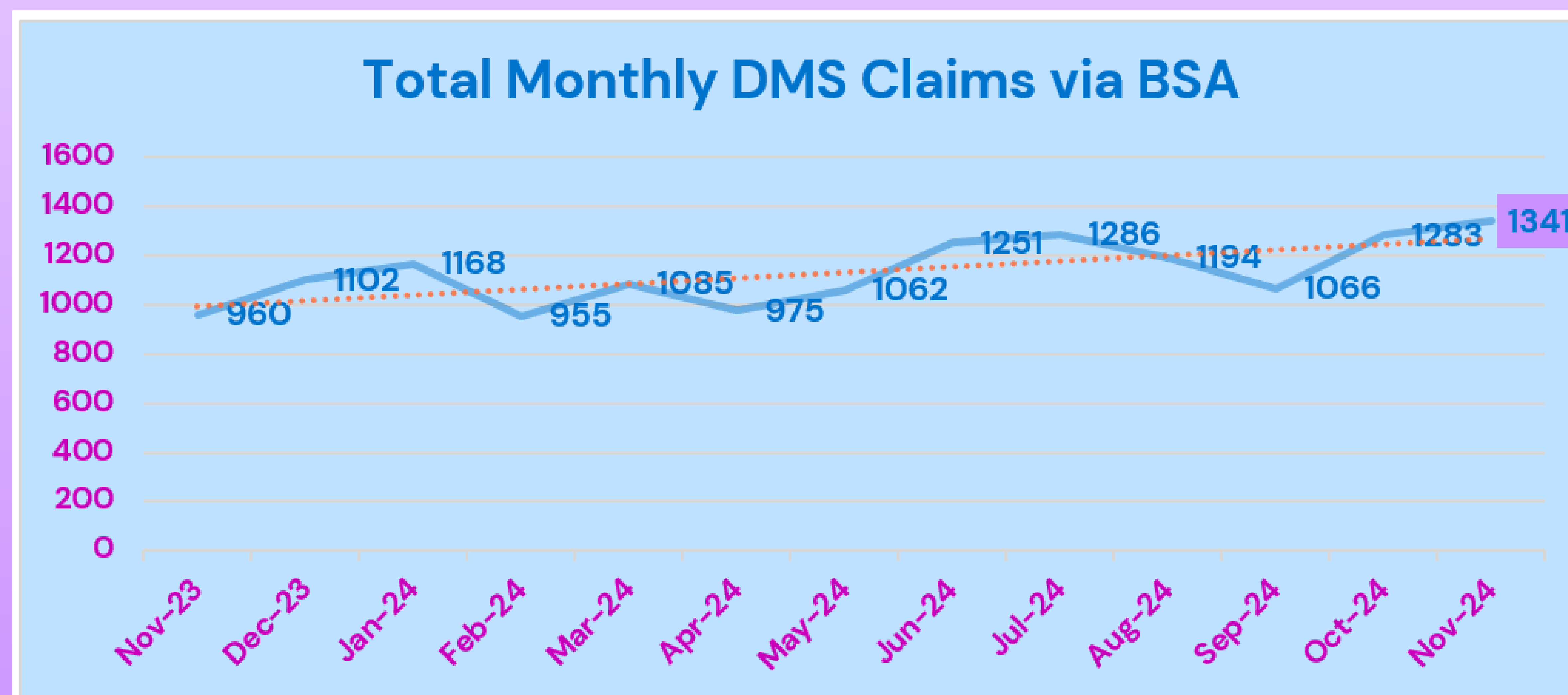


In November 2024, we saw the highest number of NHSBSA claims for the Discharge Medicine Service (DMS) from community pharmacies. This increase in claims ensures that you are receiving all revenue owed.

A huge well done and thank you for your support in providing the DMS and the contribution you make in supporting our population to live healthier lives.

We have been collaborating with Trusts to broaden the patient groups eligible for DMS referrals, so an increase in referrals is anticipated. We analyse data monthly, and certain pharmacies may have received a reminder to action all referrals and submit claims. As the DMS is an Essential Service, all community pharmacies must provide the service upon receiving a DMS referral from a Trust.

**How to claim** – You should also be aware that once you have completed a referral you will need to submit a claim on the NHSBSA MYS portal as currently the PharmOutcomes module does not do that for you. For help on how to claim referrals, see [here](#). If you need any help or have any questions on the DMS. Please contact our Contractor Liaison, Sukhi Kaur, by emailing [sukhi@cpwy.org](mailto:sukhi@cpwy.org).



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