

Services Information

CPWY Services Checklist – March 2025

We have updated our Services Checklist, which helps contractors with the different commissioned services offered, where to claim and when to claim by. The Services Checklist can be found [here](#). *This can be used as a helpful tool in the pharmacy when it comes to month end and submission of claims!*



Pharmacy First Service: URGENT – Check your NHSmail Account!

With effect from 1st April 2025, GP Practices using the SystmOne GP IT system will no longer be sending Pharmacy First referrals directly to the pharmacy service workflow IT platform (e.g. PharmOutcomes / Pharmacy Services). Instead, Pharmacy First referrals will be sent using NHSmail. **It is essential that pharmacy teams check their shared pharmacy NHSmail account at regular intervals throughout the day to ensure any referrals are dealt with promptly.** Please see the CPWY website [here](#) for additional information about NHSmail setup and problems accessing your email.

Information for Pharmacies across West Yorkshire

Changes to Prescribing Formulary – Bradford

Please be aware of the up and coming prescribing changes which will be happening over the next financial year in Bradford. You will get notice of each specific change ahead of them happening. However, you may want to start considering your stock holding in advance of this information.

- **Q1: Fostair pMDI** – to be switched to Luforbec inhaler where clinically appropriate (over Q1 and Q2 as high volume).
- **Q2: Baby Milks** – review of baby milk prescribing for over 2 year olds.
- **Ezetrol 10mg Tablets** switch to generic ezetimibe 10mg tablets.
- **Q3: Ganfort and Lumigan** eye drops switch to generic bimatoprost/timolol eye drops.
- **Oral Nutritional Supplement** review to focus on cost effective dessert prescribing and increasing formulary adherence.
- **Low dose Vitamin D** – reduce prescribing of low dose Vitamin D.
- **Q4: Co-codamol** – capsules to be discontinued where clinically appropriate or if not possible switch to cost-effective tablets. Tablets to be discontinued where clinically appropriate.
- **Tramadol 50mg Caps** – review use of long-term repeated use of tramadol 50mg capsules and switch or discontinue where clinically appropriate.
- **Over-supply Review** – identify potential over-supply and review to include blood glucose sensors and test strips, inhalers, laxatives, oral anticoagulants and statins.

Calderdale Key Prescribing Messages

Calderdale has recently published their Key Prescribing Messages for 2025/26. Calderdale will be sending this out to local community pharmacies this week.

Clozapine Resources

Clozapine is an antipsychotic that is prescribed and dispensed by secondary care services. It has a red drug status meaning that treatment will be initiated, and prescribing retained by secondary care mental health services. Due to this, clozapine will not appear on the repeat medication list therefore, it is important to speak to patients regarding medications which they may be taking in addition to those provided by their GP. Secondary care services encourage patients to share that they are taking clozapine whenever accessing any healthcare settings. Patients will be closely monitored at least monthly once established at a dedicated clozapine monitoring clinic. The initiating specialists are responsible for managing adverse effects associated with clozapine. All healthcare professionals who interact with individuals on clozapine therapy should be aware of the clinical considerations for using clozapine safely and the importance of managing the risks associated with patients prescribed clozapine. Some of the serious side-effects of clozapine include agranulocytosis, neutropenia, constipation, fever, bruising, hypersalivation, myocarditis/cardiomyopathy, diabetes, raised CRP and pneumonia. The below links are useful information resources to provide information on clozapine.

<https://www.hcpinfo.clozaril.co.uk/Maintenancewindow>

<https://www.sps.nhs.uk/category/medicine/clozapine/>

<https://www.choiceandmedication.org/bradford/medication/clozapine/>

Shortage of PERT – Updated Information

The Shortage of Pancreatic Enzyme Replacement Therapy (PERT) Information for Healthcare Practitioners document has been updated for March 2025. Please see the updated document [here](#).

Social Prescribing Day 2025

Yesterday was Social Prescribing Day! Social prescribing is a way for local agencies, including pharmacies, to refer people to a link worker. Link workers give people time, focusing on 'what matters to me' and taking a holistic approach to people's health and wellbeing. They connect people to community groups and statutory services for practical and emotional support. Social prescribing works for a wide range of people, including people:

- *With one or more long-term conditions.*
- *Who need support with their mental health.*
- *Who are lonely or isolated.*
- *Who have complex social needs which affect their wellbeing.*

More information on Social Prescribing in West Yorkshire can be found [here](#).

Latest Updates from CPE

CPE has a checklist of important dates for community pharmacies regarding services and requirements which has been updated to include important dates for 2025. See this information [here](#). Please ensure you are regularly checking your emails for updates from CPE. The most up to date information can be found on their News page [here](#). Sign up to the mailing list [here](#).

Training and Development

- **CPWY Events** – details of upcoming events will be posted on our website.

- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – The next set of online workshops are now live for booking. See the documents below for further details on workshops and resources:
 - [CPPE Workshops – March to July 2025](#)
 - [CPPE Resources – March to May 2025](#)

CPWY Connect

CPWY Connect has been set up on the social media site Telegram with the aim of connecting pharmacy teams across West Yorkshire and we'd love you to join by [clicking here](#).