

## Services Information

### Reminder: Checking for Unclaimed Services on PharmOutcomes Guidance

If you use PharmOutcomes, please see the document [here](#) which will help your pharmacy team to check for unclaimed services on the platform. This guidance can be used for any service claimed through PharmOutcomes. **Note – today is the last day of the month, so please check by the end of the day to ensure any missed claims this month go through!**

### NHS England North East and Yorkshire Pharmacy Contraception Service (PCS) Webinar – Wednesday 13<sup>th</sup> November 7–8pm

The purpose of this webinar is to support community pharmacies who are currently providing the PCS, are registered but would benefit from some additional support to start delivering all elements of the service, and pharmacies who are considering registering to deliver the service.

If you are a community pharmacist or pharmacy technician looking to start delivering or increase delivery of the PCS in the North East and Yorkshire Region please register for this webinar [here](#). The webinar is also open for the whole pharmacy team to attend. See more information and book your place [here](#).

### Pharmacy First Service – Reminder about Monthly Thresholds

Mid-October, it was agreed that the Pharmacy First Service thresholds would further be amended in light of the concerns that were raised by CPE. See further information [here](#). The revised thresholds will be:

Month	Number of Clinical Pathway Consultations
November and December 2024	20
January and February 2025	25
March 2025	30

### Discharge Medicines Service (DMS) Update

All Trusts in West Yorkshire refer specific patient groups to the Discharge Medicines Service (DMS) following discharge from hospital. We have been working with Trusts to expand the patient cohorts that will be targeted for a DMS referral and community pharmacies may now start to receive referrals for patients:

- *Prescribed a liquid medicine.*
- *Discharged with a short-term opiate for pain relief.*
- *Previously or currently prescribed an anticholinergic.*

Please read the following briefing [here](#) which provides further information. **Remember**, DMS is an Essential Service. All community pharmacies must provide the service when they receive a DMS referral from a Trust.

## COVID-19 Eligible Patient Awareness and LFD Supply Service

Pfizer has produced an A3 poster (updated in July 2024) to help pharmacies promote the service to customers; a number of pharmacies outside of our area have found the summary of the eligibility criteria helpful for both pharmacy staff and customers. If you would like a printed copy to display within your branch then please contact Stephen Doyle, Anti-infectives Healthcare Partnership Manager – North East and Yorkshire [stephen.p.doyle@pfizer.com](mailto:stephen.p.doyle@pfizer.com).

[Updated LFD Service Poster July 2024](#)

## Information for Pharmacies across West Yorkshire

### Action Required: West Yorkshire Pharmaceutical Needs Assessments (PNAs)

The Primary Care Team at the West Yorkshire ICB have circulated the PNA survey links on behalf of the West Yorkshire Health and Well-being Board (HWB). You will have received an email on Monday 28<sup>th</sup> October 2024 with this information.

The PNA is used to ensure that services meet the needs of the current and future population. This includes where services are placed geographically and what services are provided by the pharmacy. To help produce the PNA, the HWB asks that all pharmacy contractors complete a short survey. This includes asking about services that you provide at your pharmacy, and whether there is anything you feel should be changed or improved.

The survey should only take a few minutes to complete. Please see the link below to the relevant PNA survey for your HWB area:

- Bradford – <https://online1.snapsurveys.com/tk6vue>
- Calderdale – <https://online1.snapsurveys.com/5h9dhj>
- Kirklees – <https://online1.snapsurveys.com/stwxjz>
- Leeds – <https://online1.snapsurveys.com/hzluds>
- Wakefield – <https://online1.snapsurveys.com/u284da>

### 2024 Mandatory Workforce Survey is Now Open

The 2024 Community Pharmacy Workforce Survey, a mandatory requirement for all pharmacy owners, is now open until midnight on **11th December 2024**. The survey focuses on staffing numbers, including the number of full-time equivalents (FTE) and any vacancies in each of ten staff categories. A new question to capture the number of trained but unregistered pharmacy technicians has been added, while a previous question on the ease of filling vacancies has been removed. Pharmacy businesses can complete the survey online or, if appropriate, submit data via their head office. See more information including how to complete it [here](#).

### FreeStyle Libre 2 – Update in Wakefield

The Medicines Optimisation Team in Wakefield has advised that the transition from FreeStyle Libre 2 to FreeStyle Libre 2 Plus Continuous Glucose Monitoring (CGM) sensors will soon begin in Wakefield. In discussions with Abbott, the Medicines Optimisation Team has confirmed that pharmacies have already received communication from Abbott's central Marketing Team, and updates have been made to the ordering portal.

Additionally, FreeStyle Libre 2 will soon be distributed as a 'sleeved' product to remind both pharmacies and patients of the need to switch to FreeStyle Libre 2 Plus.

Other areas in West Yorkshire will also be transitioning in the future, though their timelines are still unclear. Please see further information for Wakefield [here](#).

## #MedSafetyWeek Campaign: 4-10<sup>th</sup> November 2024

The theme this year is the 'importance of using medicines in the right way to prevent side effects, and to report side effects when they do occur'. Healthcare professionals are being asked to support the campaign and talk to their patients and colleagues about side effects and how they can report suspected problems to the MHRA Yellow Card scheme. See more information [here](#). This webpage includes resources to use to get involved in the campaign next week!



## Varenicline Eligible for Broken Bulk

We have been informed that Varenicline starter/initiation packs are not currently available and Stop Smoking Advisors in Wakefield will therefore start requesting the GPs to prescribe 0.5mg and 1mg tablets as split packs. Both strengths of Varenicline are eligible for broken bulk. If you receive a prescription for a split pack of Varenicline tablets and it is unlikely that you will be able to dispense the remainder within the following 6 months, please remember to endorse "BB". More information on broken bulk is available on the CPE website [here](#).

## Change NHS: Help Build a Health Service Fit for the Future

The Government launched a national engagement with the public and staff to inform the development of the new 10-year plan which is due out next spring. Whether you have a little to say or a lot, your views, experiences and ideas will shape immediate steps and long-term changes through the 10-Year Health Plan for the NHS. Get involved by:

- 1) Registering at <https://changenhs.staffevents.co.uk/> to join the staff interactive online events on Microsoft Teams. NHS England is running 15 events through November and December focussed on the **three big shifts in healthcare** to make the NHS fit for the future.
- 2) Going to [change.nhs.uk](https://change.nhs.uk) to share your views, ideas and feedback through the 10-Year Health Plan portal.

NHS England encourages everyone to take part in the engagement.

## Early Cancer Diagnosis & Community Pharmacies in Deprived Areas National Survey

All community pharmacy staff are invited to take part in a national online survey which is part of an NIHR funded research study being conducted by researchers at the University of Exeter Medical School. The research team is interested in learning about the usual practice and experiences of customer-facing pharmacy staff when asking customers about their symptoms when they seek over-the-counter treatment for symptoms which may be potentially related to cancer. All completed responses will be entered into a prize draw for one of ten £50 vouchers. Please see the invite letter [here](#) for details or to participate click [here](#).

## Latest Updates from CPE

CPE has a checklist of important dates for community pharmacies regarding services and requirements. See this information [here](#). Please ensure you are regularly checking your emails for updates from CPE. The most up to date information can be found on their News page [here](#). Sign up to the mailing list [here](#).

## Training and Development

- **CPWY Events** – details of upcoming events will be posted on our website.
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – [click here](#) to see the current workshops and resources available to pharmacists, pre-registration pharmacists and pharmacy technicians, **from September 2024**. The list of workshop until December 2024 can be found [here](#).

## CPWY Connect

[CPWY Connect](#) has been set up on the social media site Telegram with the aim of connecting pharmacy teams across West Yorkshire and we'd love you to join by [clicking here](#).