

## **Community Pharmacy England (CPE): Winter Pressures Survey**

CPE wants to hear views and concerns from pharmacy owners in West Yorkshire as we head into winter. A short survey aims to better understand pharmacy owners' business concerns and the potential impact on patients this winter. The results will contribute to the national negotiator's ongoing efforts to raise awareness of pharmacy pressures and push for increased core funding.

The ten-minute survey, open until **11.59pm on Monday 4th November**, offers local pharmacy owners the chance to feed directly into Community Pharmacy England's work. See more information and how to access the survey [here](#).

## **Services Information**

### **Children's Palliative and End of Life Care Out of Hours Helpline**

West Yorkshire Health and Care Partnership has launched a new Children's Palliative and End of Life Care Out of Hours Helpline for families and professionals supporting a child or a young person with a life-threatening and life-limiting health condition in West Yorkshire. More information can be found in the flyer below.

[Out of Hours Helpline Flyer for Professionals](#)

### **Minor Ailments Training (Including ENT Clinical Skills) in West Yorkshire – MORPh**

MORPh is holding a Minor Ailments and Clinical Skills Training Day on Tuesday 26<sup>th</sup> November 2024 at the Holiday Inn, Brighouse. This training day is FREE to HCPs and is all about supporting your development in primary care and supporting clinical decision making and clinical skills.

This training day will cover Ear, Nose and Throat clinical skills and otoscope use, which you may find helpful if you deliver the Pharmacy First Service. Different topics are also looked at later in the day, but attendees are welcome to register and only join the first half of the day. Please see more information [here](#).

Anyone interested must sign-up to become a MORPh member for free, before being able to register for the training. If you have problems, please email [william@morphconsultancy.co.uk](mailto:william@morphconsultancy.co.uk).

## **Information for Pharmacies across West Yorkshire**

### **West Yorkshire Pharmacy Break Ins**

CPWY has been made aware of a number of recent break ins across the West Yorkshire area. Please be aware of the security within the pharmacy and please be extra vigilant when securing the premises when closing.

In the unfortunate event a break-in happens, please take the following steps:

- *Inform the West Yorkshire police.*

- Contact the [Controlled Drugs Accountable Office](#) to report any CDs that may have stolen and report them on the portal.
- Log any GDPR breaches that may have occurred (for example, if already made-up prescriptions have been taken etc).
- If there is damage to the premises that causes the pharmacy to have to temporarily close, please inform NHSE at the earliest opportunity. Details of how can be found [here](#).
- Please inform us at CPWY, so we can also provide any necessary support.

## Reminder! Community Pharmacy Assurance Framework (CPAF) Survey

If your pharmacy has been selected to complete the full CPAF survey, you have **until midnight on Thursday 31<sup>st</sup> October 2024** to complete this. Completion of the full survey is a mandatory requirement for all selected contractors and the results will form the basis for which pharmacies will be considered for a visit. Users of the NHSBSA's [Manage Your Service \(MYS\) portal](#) will be able to complete the survey via their MYS login. Further information can be found on the CPE website [here](#).

## Ask for ANI Scheme to Wind Down but Safe Spaces to Continue

The Home Office has announced that the Ask for ANI (Action Needed Immediately) emergency codeword scheme will end on 4th November 2024. Both the Ask for ANI and Safe Spaces programme featured in the 2022/23 PQS with staff being asked to complete reading and training around the two schemes. Many pharmacy owners also decided to register their pharmacies as a Safe Space and to participate in Ask for ANI.

Pharmacies registered with both Ask for ANI and the Safe Spaces Programme are asked to confirm if they wish to continue offering Safe Spaces, by completing a [short online form](#), as this scheme will remain active. Read more [here](#).

*Pharmacy teams working in multiple pharmacy groups may want to check with their head office whether the survey should be completed at pharmacy level or whether the head office team will complete it.*

## Opportunity to Join Office of the Chief Pharmaceutical Officer Pharmacy Technician Professional Advisory Forum

The Expression of Interest process is now open for a new member to join the Office of the Chief Pharmaceutical Officer Pharmacy Technician Professional Advisory Forum. Please see document below for more details. Expressions of Interests will close at **5pm Friday 15<sup>th</sup> November 2024**.

[Expression of Interest Information](#)

## West Yorkshire Health and Care Partnership 'Can You See Me?' Podcast

Following a special live and interactive recording of the West Yorkshire Health and Care Partnership's 'Can You See Me?' podcast on 16th October 2024, the episode has now been released on YouTube and via their social channels.

The podcast was an opportunity to let partners and people in the community share their views on what's important as they build a [new equality, diversity and inclusion strategy for West Yorkshire](#).

The podcast featured a panel of partners discussing a range of topics related to the development of the strategy, and included comments from the live podcast audience. Watch here: [https://youtu.be/zDzP6r\\_xa9A](https://youtu.be/zDzP6r_xa9A).

## Latest Updates from CPE

CPE has a checklist of important dates for community pharmacies regarding services and requirements. See this information [here](#). Please ensure you are regularly checking your emails for updates from CPE. The most up to date information can be found on their News page [here](#). Sign up to the mailing list [here](#).

## Training and Development

- **CPWY Events** – details of upcoming events will be posted on our website.
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – [click here](#) to see the current workshops and resources available to pharmacists, pre-registration pharmacists and pharmacy technicians, **from September 2024**. The list of workshop until December 2024 can be found [here](#).

## CPWY Connect

[CPWY Connect](#) has been set up on the social media site Telegram with the aim of connecting pharmacy teams across West Yorkshire and we'd love you to join by [clicking here](#).