

Services Information

Pharmacy First

Minimum Activity Threshold to Remain at 20 for This Month

The threshold for the number of clinical pathway consultations required to achieve the monthly block £1000 payment for October will remain at 20 (was due to increase to 30). See CPE news story [here](#).

New Caps Introduced on the Number of Paid Clinical Pathway Consultations Per Month

New caps on the number of paid clinical pathway consultations per month have now been introduced (based on actual delivery of Pharmacy First clinical pathways). A list of contractors, their assigned band and monthly cap can be found on the NHSBSA website [here](#), along with further information about the caps.

Raising Awareness of the Service

Members of the CPWY team have been visiting pharmacies over the last couple of weeks to discuss Pharmacy First and find out how you are all getting on with the service. We have seen some great examples and ideas for how to increase both patient awareness of the service and GP referrals into the service.

One such example is the "golden basket" which has worked well for one of our pharmacies. All prescriptions received from a practice for a medicine which could have been supplied under Pharmacy First, (e.g. Nitrofurantoin prescribed for a woman under 65 years), are put into a basket and at the end of the month the pharmacy meets with the practice to show them the bundle of prescriptions which equate to appointments that the pharmacy could have saved for them.

West Yorkshire Showcases Partnership Working to Deliver Pharmacy First

It was also fantastic to see West Yorkshire featured in a recent NHS Primary Care Bulletin following a visit from David Webb, Chief Pharmaceutical Officer for England, to the Trinity Medical Centre and Pharmacy Plus Health in Wakefield to see the great partnership working to deliver Pharmacy First. See this new [blog](#) to find out how this pharmacy and practice are working together to deliver Pharmacy First.

Flu Vaccination Service 2024 – e-Learning

VirtualOutcomes has released an e-Learning module focusing on the Flu Vaccination Service. This course will help you understand key changes to this year's flu campaign, the importance of offering the flu vaccination to pregnant women and how you can use the footfall created by the flu vaccination service to increase patient awareness of other services community pharmacies offer. Details can be found in the flyer [here](#) or on the VirtualOutcomes website [here](#).

Medicines Safety Information

PERT Shortage

Pharmacies are still struggling to obtain enough supplies of pancreatic enzyme products to fill prescriptions.

Remember, there is a SPS in place [here](#) for both strengths of Creon® which limit the quantity pharmacies may dispense to one month's supply. You may have to ask the prescriber to add a dosage rather than 'as directed' to be able to provide a 28-day supply.

There isn't enough stock in the UK supply chain and pharmacies may need to obtain unlicensed imports from specials suppliers. CPE advice [here](#). In order to do this you may need to ask the surgery to supply a paper prescription (non-EPS) for the product you require. See guidance below from CPE.

If there is currently no listing on dm+d for the imported product for prescribers to select using their prescribing systems an EPS prescription for the unlicensed product cannot be issued. Where a prescriber wishes to prescribe a specially manufactured or imported product, an **FP10 paper** prescription should be issued as '**Specified imported product (Special Order)**' and endorsed by the pharmacy as a non-Part VIII B special with the following information:

- Amount dispensed over pack size used;
- Invoice price per pack size from which the order was supplied **less** any discount or rebate;
- Manufacturers'/importers' MHRA licence number;
- Batch number of the product supplied;
- SP

Pancreatic Cancer UK recently hosted a [webinar](#) to discuss the shortages and some of the interim measures that can be used to support patients and help alleviate symptoms. The key message was that patients **cannot** go without this medicine. They will become malnourished, so every attempt must be made to supply them with something.

Information for Pharmacies across West Yorkshire

Full Community Pharmacy Assurance Framework (CPAF) Survey

The full CPAF survey monitoring pharmacy contractors' compliance in 2023/24 is available to complete from 1st October until midnight on 31st October 2024. Contractors will be contacted directly by the NHS Business Services Authority if their pharmacy has been selected. Completion is a mandatory requirement for all selected contractors and the results will form the basis for which pharmacies will be considered for a visit. Users of the NHSBSA's [Manage Your Service \(MYS\) portal](#) will be able to complete the survey via their MYS login.

World Mental Health Day 2024

Next week (Thursday 10th October 2024) is World Mental Health Day which is about raising awareness of mental health and driving positive change. It's also a chance to [talk about mental health](#), how we need to look after it, and how important it is to get help if you are struggling.

This year's theme is around Mental Health at Work. A guide can be downloaded [here](#) on how to support both your mental health and your colleague's mental health at work.



Take a look at the Wellbeing page on our website [here](#) for resources for those working in West Yorkshire. You can also get involved in showing your support and to find tips for talking about mental health [here](#).

FS Endorsement – Reminder

We have been informed of some patients being charged a prescription charge for items that have been endorsed with “FS”. Just a reminder that items annotated FS should be supplied free of charge. Please see the [CPE endorsement factsheet](#) for further information.

Stoptober Campaign Resources

This month is Stoptober! The resources are available for download [here](#), which will help raise awareness of the campaign throughout October, and help to encourage and support smokers to quit for good. Get involved and support the campaign.



This year, there will be no national paid media campaign for Stoptober, so your support for the campaign is more important than ever!

Pharmacist Support ACTNow Campaign

Pharmacist Support is a charity dedicated to championing the wellbeing of those studying and working in pharmacy. They want to encourage pharmacy organisations, teams and individuals to take steps to understand and prioritise mental health and wellbeing. The campaign runs from 18th October – 8th November 2024, and this year focuses on supporting culture change within the profession. The weeks will be split into the following categories:

- 18th – 24th October: **Transforming your workplace culture.** Focusing on equality, diversion and inclusion.
- 25th – 31st October: **Loneliness and professional isolation.** Support for pharmacists and pharmacy teams who are experiencing feelings of loneliness and/or isolation in their personal or professional lives.
- 1st – 8th November: **Physical health.** Guidance and resources for understanding and prioritising physical health to aid mental wellbeing.



To benefit from all of this, you'll need to [sign up to the ACTNow campaign](#).

Signposting Information: Digital Resource for Carers Service

The Digital Resource for Carers Service is provided by Carers UK in partnership with the NHS West Yorkshire Integrated Care Board, Bradford Council, Calderdale Council, Kirklees Council, Leeds City Council and Wakefield Council.

Having the right information at the right time can make a significant difference to carers and those they look after. The Digital Resource for Carers provides carers with a wealth of practical, financial and emotional support. It hosts a range of carefully curated resources, e-learning modules, hands-on guides and tools to help carers manage their caring responsibilities and look after themselves.

Carers can simply click on the link [here](#) to create a free account to access the resources. To register use free access code: **WESTYORKS**.

Latest Updates from CPE

CPE has a checklist of important dates for community pharmacies regarding services and requirements. See this information [here](#). Please ensure you are regularly checking your emails for updates from CPE. The most up to date information can be found on their News page [here](#). Sign up to the mailing list [here](#).

Training and Development

- **CPWY Events** – details of upcoming events will be posted on our website.
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – [click here](#) to see the current workshops and resources available to pharmacists, pre-registration pharmacists and pharmacy technicians, **from September 2024**. The list of workshop until December 2024 can be found [here](#).

CPWY Connect

[CPWY Connect](#) has been set up on the social media site Telegram with the aim of connecting pharmacy teams across West Yorkshire and we'd love you to join by [clicking here](#).