



■ Sharing Success!

Provided by Boots, UK

An 81 year old patient came into Boots Wakefield, they were quite distressed and feeling unwell. The team got her settled in the consultation room and carried out a BP check under the Hypertension Case-Finding Service. Her systolic BP was over 200mmHg so the pharmacist contacted the out of hours GP. They agreed that her readings were too high and he then liaised with the hospital to get the patient seen ASAP in hospital.

Patient review:

“We actually called on 9 February. And both my husband and I received a BP check carried out by Sanjeet. Although the result was not what I was expecting, he assured me that all would be dealt with. Within 2 hours I received a call from our GP advising me to attend A&E which I did, thankfully. Now being treated for high BP. Had I not seen Sanjeet I would be blissfully unaware. Today we called back down to the Leeds Crown Point store to purchase a monitor and was assisted by one of the managers. Ryan went out of his way to assist us in purchasing this item. A big thank you to both Sanjeet and Ryan. A credit to Boots.”

This was a recent BP story from Boots in Middleton, Leeds, regarding a lady who had suffered for months with headaches. Vicky fitted an ABPM following a high BP reading. This resulted in the lady being prescribed ramipril after months of her explaining and trying to get an appointment with her GP surgery. She has been in multiple times to thank Vicky and has even brought chocolates.