

Pharmacy Visit

Our Chair, Ashley Cohen, and CEO, Nicola Goodberry Kenneally, welcomed Janet Morrison, Community Pharmacy England CEO, to West Yorkshire this week. They discussed the challenges faced by pharmacy teams trying to look after many new patients when there are local pharmacy closures and discussed the pressure this creates whilst trying to deliver the new clinical services such as the Pharmacy First Service.



Services Information

Reminder! Leeds Pharmacy First Service – Confirmed Name Change to Leeds Pharmacy Access to Self-Care (ASC)

Please note that the local Leeds Pharmacy First Service has now officially changed to the **Leeds Pharmacy Access to Self-Care (ASC) Service**. Our website and PharmOutcomes have now been updated to reflect this change. Please ensure when recording provisions for this service on PharmOutcomes, you use the **Leeds Pharmacy Access to Self-Care** template.

Hypertension Case-Finding Service Emails from West Yorkshire ICB

West Yorkshire ICB has recently made us aware they have been monitoring the Hypertension Case-Finding Service in our area. They are particularly keen to ensure both parts of the service, the initial BP check and the offer / provision of an ABPM, are carried out in line with the service specification. You may have received one of three emails this week.

- **Email 1:** Thanking you for delivering the service in line with the service specification.
- **Email 2:** Making you aware that the number of ABPMs you have delivered / recorded is lower than expected against the number of BP measurements you have completed. This is a reminder that all patients with a higher than normal BP measurement should be offered an ABPM and if declined, this should be recorded.
- **Email 3:** A reminder email to pharmacies who have already received *email 2* last year. Please be aware that NHSBSA can carry out Post Payment Verification on claims for the Hypertension Case-Finding Service, so ensure you have evidence for all claimed consultations should they request you submit evidence to verify your claims. If it is found the service has not been carried out in line with the service specification, payments will be recovered. Therefore, please ensure you check your process for carrying out the service should you receive this email.

If you require any additional information, please see our website [here](#).

Pharmacy First – National Advanced Service

PharmOutcomes – Understanding Your Service Reports and MYS Claims

A number of pharmacy contractor have contacted PharmOutcomes concerned that the March MYS claim needs to show they have achieved their monthly minimum number of clinical pathway consultations to receive their monthly fixed payment as well as the minimum level required for their initial fixed payment. PharmOutcomes has worked with colleagues at NHSBSA and have received the following confirmation from them:

Clinical pathways consultations (that pass the gateway point) completed within a month count towards the monthly minimum number of consultations for the £1,000 Pharmacy First monthly payment for that month. These should be claimed as soon as possible but can be claimed up to 3 months after the month the consultation was completed e.g. the last date a claim can be made for a consultation that was completed in March 2024 is 5 July 2024.

The monthly payment will be paid when the minimum number of consultations is met so if for example 4 March consultations are claimed and confirmed by 6 April 2024 and a further consultation is claimed by 5 May for a consultation completed in March 2024, the £1,000 payment relating to consultations that took place in March will be paid as part of the end of June payment.

The initial £2,000 fixed payment will be recovered from contractors who have not submitted claims for 5 clinical pathways consultations (which pass the gateway point) completed by 31 March 2024 and claimed at the latest by 5 July 2024.

PharmOutcomes has created a guide [here](#) to help pharmacy teams understand their Pharmacy First reports and clarify which saved records will raise a claim in MYS. This will support better claims reconciliation for the service. If you still have any questions, please contact PharmOutcomes through the Helpdesk.

GP Connect Updates

Tentative rollouts of GP Connect have begun this week with some suppliers turning the functionality on. Please check if your system is live. NHS Digital has released an update last week on GP Connect – the briefing can be viewed [here](#).

Recording Patient Consultations

With the start out of GP Connect, please ensure you are recording details of your patient consultations fully and appropriately. We have uploaded guidance to view on our website which can help – please view it [here](#).

Community Pharmacy England (CPE) FAQs

CPE is continually updating their Pharmacy First FAQ page – please go [here](#) for help with a wide range of Pharmacy First related queries.

VirtualOutcomes – Support for Pharmacy First: Common Skin Conditions (Module 1) – Acne

This module is a part of the Pharmacy First training on VirtualOutcomes. The module will help you and your team understand the main symptoms of acne and who it affects, understand what the main triggers are and to understand what advice you can give and what products you can recommend. More information can be found in the flyer [here](#) or on the Virtual Outcomes website [here](#).

Accurx Pharmacy First Webinar

Accurx is hosting a webinar on Thursday 25th April at 6.30pm for community pharmacies. You'll learn how to use Accurx to support the delivery of Pharmacy First services with demos from the team and a Q&A with two super users. See more information and register [here](#). Please share this with your colleagues across the community pharmacy community.

Information for Pharmacies across West Yorkshire

NHS App

Since January 2024, patients in England have been able to see when their prescriptions have been issued and view their prescribed medication, including prescription ID numbers. This can be really useful if a patient is not nominated to a pharmacy, both for the patient and any pharmacy they attend. You can read more on the NHS Digital website [here](#).

Health & Wellbeing Awards

The Royal Society for Public Health's [Health & Wellbeing Awards](#) are now open for applications. The Awards are free to enter. They span six categories that recognise the wide range of projects and programmes that are positively impacting the health of communities and individuals across the UK. Applications close on 12th April 2024.

Independent Pharmacy Awards 2024 Now Open for Entries!

The Independent Pharmacy Awards return in September to the House of Commons to highlight and celebrate the brilliance and endurance of independent community pharmacy teams across the UK. Entries must be made online [here](#)! Please see the documents below for further details.

If your pharmacy or a member of your pharmacy teams receives a nomination, please let us know at CPWY so we can help celebrate this success!

[IPA 2024 Information Sheet](#)

Vaping Research Project

Researchers leading a joint project at Leeds Beckett and Sheffield Hallam are looking to recruit volunteers for vaping research. They want to recruit 200 participants for the study, of all genders, more than 18 years old. To be eligible for the study you need to fit in one of the groups below:

- *Group A: Currently vape daily (minimum 50 puffs/day) for at least one year, with no previous smoking history*
- *Group B: Currently vape daily (minimum 50 puffs/day) and smoke at least 20 cigarettes per week.*
- *Group C: Ex-smokers with previous smoking history of at least two years, who vape for at least one year (minimum 50 puffs a day)*
- *Group D: Ex-smokers, who have stopped smoking for a period greater than one year and who currently do not vape.*

If you would like to be involved, either personally or promoting to your patients, please see the information sheet [here](#) and the poster [here](#).

Latest Updates from CPE

CPE has checklist of important dates for community pharmacies regarding services and requirements. See this information [here](#).

Please ensure you are regularly checking your emails for updates from CPE. The most up to date information can be found on their News page [here](#). Sign up to the mailing list [here](#).

Training and Development

- **CPWY Events** – details of upcoming events will be posted on our website.
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- **CPPE Events** – [click here](#) to see the current workshops available to pharmacists, pre-registration pharmacists and pharmacy technicians, **from March 2024**.

CPWY Connect

[CPWY Connect](#) has been set up on the social media site Telegram with the aim of connecting pharmacy teams across West Yorkshire and we'd love you to join by [clicking here](#).