

## ***PQS 2023/24 Information***

### **15 days to make your claim for payment!**

The Pharmacy Quality Scheme (PQS) 2023/24 declaration period opened at **9am on Monday 5th February 2024** and **will be available until 11.59pm on 1<sup>st</sup> March 2024**. Pharmacy contractors should make their declaration to the NHSBSA using the [MYS Portal application](#). Contractors must have evidence to demonstrate meeting the quality criteria they have claimed for by the end of the 31 March 2024. For advice and support, please contact Phil Wiles via email at [phil@cpwy.org](mailto:phil@cpwy.org) or via mobile: 07793 218 060.

## ***Services Information***

Community Pharmacy West Yorkshire has a Services Checklist to help contractors with the different services offered, where to claim and when to claim by. The Services Checklist can be found on our website [here](#).

### **NHS North East & Yorkshire Videos**

NHS North East & Yorkshire has produced some great videos recently which they have shared on X (formerly Twitter) detailing the Pharmacy First Service and other services that community pharmacy offers. See the videos below:

- <https://twitter.com/NHSNEY/status/1755572372805910701?s=20>
- <https://twitter.com/NHSNEY/status/1755971075924529384>

### **Pharmacy First Advanced Service**

An early reminder that to achieve the monthly fixed payment of £1000, (in addition to the £15 consultation fee), contractors are required to meet a minimum activity threshold of clinical pathways consultations each month. For February the minimum number of clinical pathways consultations which must be delivered to achieve the monthly fixed payment is **ONE** (the threshold increases each month – see under funding [here](#)).

Pharmacies are also required to have delivered **FIVE** clinical pathway consultations by the end of March 2024 to keep the £2000 initial fixed payment, made available ahead of the launch of the service.

We are still receiving lots of queries and requests for information about training – please see our latest Pharmacy First bulletin [here](#) for a summary of free training that is available to access.

### **Have You Checked Out the Pharmacy First FAQ Page Yet?**

CPE has been responding to lots of questions on the Pharmacy First Service and are updating their FAQ webpage daily. This is an excellent place to start if you have any questions about the service. Visit the FAQ page [here](#). Here is the answer to the question most frequently asked this week by our local pharmacy teams:

**Q. What do I do with the prescription tokens patients have completed when a medicine was supplied as part of the service?** Where urgent medicines or appliances are supplied as part of an Urgent Medicine Supply referral the completed dispensing tokens should be sent to the NHSBSA as part of the month-end submission, clearly separated within the batch and marked 'PF UMS'. Where medicines are supplied as part of a Clinical Pathway consultation, the completed dispensing tokens should be sent to the NHSBSA as part of the month-end submission, clearly separated within the batch and marked 'PF CP'.

### Do You Have a Query about Pharmacy First?

CPWY and the West Yorkshire ICB will be hosting a series of drop-in clinics on Microsoft Teams to answer any queries you may have about the service. These drop-in clinics are for anyone working in West Yorkshire who may be involved in Pharmacy First (including locum pharmacists and GP practice teams). No registration is required, simply drop in on one of the clinics listed below via the links provided:

- **Monday 19<sup>th</sup> February 7–8pm** [Click here to join the meeting](#)
- **Wednesday 28<sup>th</sup> February 1–2pm** [Click here to join the meeting](#)

### Round-Up of Latest News & Updates

**PharmOutcomes Webinar on Wednesday 28<sup>th</sup> February 7–8pm** – PharmOutcomes is hosting a Pharmacy First webinar which may be useful for those pharmacies who are using PharmOutcomes for the service. The webinar will cover the entire referral process and will include information on how to view the patient GP record in PharmOutcomes and an overview of the writeback process. If you are interested in attending, please register using this link [here](#).

### Online Information Sources (NEW resource from CPE)

CPE has published a helpful resource which to assist with providing online information sources to patients. See [here](#). This resource includes a comprehensive list of patient-facing leaflets/website links as listed in the PGDs and treatment protocol for Clinical Pathways consultations. Hyperlinks to the leaflets/websites are listed alongside QR codes for patients to scan on their mobile phones.

Visit the CPE page for the latest news and updates on the service [here](#).

### Service Availability

It is a requirement of the [Pharmacy First service specification](#) that the service is available throughout the pharmacy's full opening hours. In exceptional circumstances, if the service must be temporarily withdrawn due to circumstances beyond the scope of the pharmacy's business continuity plan, pharmacies are required to inform the NHS Directory of Services (DoS) Provider and Commissioner Helpline on 0300 0200 363 as soon as possible to stop referrals being made to the pharmacy. GP practices within the PCN must also be contacted to prevent them making further direct referrals. The service commissioner must also be informed by emailing [wyicb.pharmacy@nhs.net](mailto:wyicb.pharmacy@nhs.net).

### COVID-19 Vaccination Service: Deadline Next Week – Thursday 22nd February 2024

Pharmacies that are currently contracted to provide the COVID-19 Vaccination Service have been asked to inform their local commissioner by **22nd February 2024**, if they are willing to extend the duration of their current contract to provide the service until 31<sup>st</sup> August 2024. Read more [here](#). This extension is to provide cover for a Spring booster programme, in line with [JCVI advice](#) which was recently published.

## Pharmacy Contraception Service (PCS)

Another reminder that those pharmacies that signed up to provide the Pharmacy Contraception Service **before** 1st December 2023, (Tier 1; repeat supply of oral contraception), will need to “opt-in” to provide the extended PCS (i.e. initiation and repeat supply) by **29<sup>th</sup> February 2024**. Any pharmacies providing the Tier 1 service who do not opt-in by that date will be automatically deregistered from the service (they will be informed of this by the NHSBSA).

There is a useful webinar on the CPE website [here](#) which focuses on the new aspects of the Contraception Service and is aimed at pharmacy teams who are providing the Tier 1 service to expand their offering to include initiating contraception.

## Leeds Pharmacy First Service

Please note that the [Leeds Pharmacy First Service](#) is **not connected** to the Pharmacy First Advanced Service. Although the Leeds Pharmacy First Service could be provided following a Pharmacy First referral for a minor illness, (e.g. where the patient is eligible and the cost of the OTC medicine is an issue for the patient), this service is **separate** to the nationally funded Advanced Pharmacy First Service and must be claimed for via the Pharmacy First (Leeds) service template on PharmOutcomes. The Leeds Pharmacy First Service will be renamed shortly to avoid confusion between the 2 services.

## Smoking Cessation Advanced Service – Bradford Teaching Hospitals NHS Foundation Trust Now LIVE

Bradford Teaching Hospitals NHS Foundation Trust has started to make referrals into the Smoking Cessation Service (SCS). Referrals are being sent via PharmOutcomes from this trust which is the fifth local trust to go live with sending referrals to the SCS – please see [here](#) for the latest trust status update.

CPWY has produced a brief overview of the service which may be helpful for pharmacy teams who provide this service – please see [here](#). Our Contractor Liaison Lead, Sukhi, has been involved in getting this live and is available to answer queries and offer additional support if needed. Please email [sukhi@cpwy.org](mailto:sukhi@cpwy.org).

## Information for Pharmacies across West Yorkshire

### CPWY Amendment to Constitution

CPWY committee voted in November 2022 to accept the Community Pharmacy England (CPE) Model Constitution. A Special Meeting of Contractors was held on Monday evening (12<sup>th</sup> February 2024) where the CPE Model Constitution was accepted unanimously by the contractors who voted. The new constitution can be viewed on our website [here](#).

### Nominations for CPWY Committee 2024

The term of office for members of the Community Pharmacy West Yorkshire Committee expires on 31<sup>st</sup> March 2024. Nomination forms have been sent to all independent contractors on 14<sup>th</sup> February 2024. If you would like to put forward a nomination, please complete and return the form **by 12 noon on Wednesday 28th February 2024**.

## Pre-acceptance Waste Audit Completion

You will have received an email from West Yorkshire ICB on 8<sup>th</sup> February 2024 regarding waste management by Anenta Ltd. The email details the requirement of a pre-acceptance audit. When advised to do so by Anenta, please complete the Pre-Acceptance Audit that Anenta issue to you via your Anenta account ([www.vector.anenta.com](http://www.vector.anenta.com)). This is the single most important action that you need to complete to ensure compliance and to ensure your waste continues to be collected. Any queries regarding this, please contact [wycb.pharmacy@nhs.net](mailto:wycb.pharmacy@nhs.net).

## Measles Update

With Pharmacy First referrals now coming through to most pharmacies, please be extra vigilant for cases of measles if you have referrals for skin rashes with other associated symptoms. There has been an increase in the number of cases recorded in the last 3 months – latest information can be viewed [here](#). Patients can access easy to read information on measles on the NHS website [here](#).

## Consultation Room Requirements

As the number of services community pharmacies can choose to carry out continues to rise, many of them require the use of a consultation room. We would like to remind contractors that any changes to the floor plan including adding a consultation room, or a secondary consultation room, need to be shared with the GPhC. The GPhC doesn't need to inspect the premises again but the GPhC require the contractor to send an email to [premises@pharmacyregulation.org](mailto:premises@pharmacyregulation.org) with an updated floorplan, showing the new consultation room.

## Roma Community Health Requirements Survey

NHS West Yorkshire ICB would like to produce some information for the Roma community and understand more about how this community accesses their health requirements. The ICB has requested that pharmacies complete the survey below to answer questions about experiences working with the Roma community in the UK. Your feedback will be used to build a framework for some co-production work planned. The link to the survey below will be open until **23<sup>rd</sup> February 2024**: <https://www.smartsurvey.co.uk/s/ROMA2024/>.

## Key News and Guidance: The Latest Updates from Community Pharmacy England

Please ensure you are regularly checking your emails for updates from Community Pharmacy England. The most up to date information can be found on their News page [here](#). Sign up to the mailing list [here](#). Community Pharmacy England also has checklist of important dates for community pharmacies regarding services and requirements. See this information [here](#).

## Training and Development

- **CPWY Events** – details of upcoming event will be posted on our website.
- **CPWY e-Learning** – [click here](#) to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!

- **CPPE Events** – [click here](#) to see the current workshops available to pharmacists, pre-registration pharmacists and pharmacy technicians, **from December 2023**.

## **CPWY Connect**

[CPWY Connect](#) has been set up on the social media site Telegram with the aim of connecting pharmacy teams across West Yorkshire and we'd love you to join by [clicking here](#).