

Please sign up to the CPWY mailing list [here](#) to receive news and updates on the service.

### Guidance for Contractors

The service specification, clinical pathways, PGDs and protocol can be found at: <https://www.england.nhs.uk/publication/community-pharmacy-advanced-service-specification-nhs-pharmacy-first-service/>

### Community Pharmacy England (CPE) Website:

- [CPE Briefing 040/23 – Initial Briefing for Pharmacy Teams](#)
- [CPE Briefing 030/23 – Funding for Pharmacy First](#)
- [Read more about the Pharmacy First service on the CPE webpage here.](#)

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### Preparing to Provide the Service

- [Pharmacy Owner: Implementation Checklist](#)
- [Pharmacist Implementation Checklist](#)
- CPE Webinars (x2):
  - (1) Getting to Know the Service
  - (2) Getting Ready for Launch<https://cpe.org.uk/our-work/updates-events/our-webinars/pharmacy-first-getting-to-know-the-service-webinar/>
- Clinical pathway videos – [Talking You Through Each of the 7 Clinical Pathways](#)

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### Training

#### CPPE

CPPE has a dedicated [Pharmacy First page](#) which includes a **self-assessment framework** for Pharmacy First. Completing this self-assessment will allow you to identify any additional training needs and support in addressing these where necessary (the form links directly to suitable training resources).

There are lots of other useful resources to support preparing to provide the service:

- A video on how to conduct an ear examination – [see here](#)
- [NHS Pharmacy First Essential Skills](#) (e-learning)
- [NHS Pharmacy First – Sore Throat](#) (e-learning)
- [NHS Pharmacy First – Sinusitis](#) (e-learning)
- [NHS Pharmacy First – Otitis Media](#) (e-learning)
- [Dermatology: An Introduction to Managing Common Skin Conditions](#)

This is just a selection of the resources available. Please visit the CPPE [Pharmacy First page](#) and see under “useful CPPE resources to support the delivery of Pharmacy First”.

#### CliniSkills

CliniSkills offer free clinical examination skills training for community pharmacists – [see here](#).

## Agilio iLearn Pharmacy First Training

See <https://learn.clarity.co.uk/Courses/pharmacy-first>

## VirtualOutcomes

Virtual Outcomes is free for all West Yorkshire community pharmacy teams and has training for the whole pharmacy team (an introduction and service overview of Pharmacy First), and 7 separate condition modules for each clinical pathway. See [here](#).

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## Other Resources

- Presentation slides from the recent CPWY Pharmacy First Event [here](#).
  - **Resources to promote the service** – see <https://cpe.org.uk/our-news/pharmacy-first-resources-to-promote-the-service/>.
  - **Introducing the service to GP practices** – CPE has published a [template letter/email](#) that can be sent to GP practices introducing the service. There is also a [briefing for GP practice teams](#) that could be sent with this letter/email
  - **Paediatric resources** – refer to the slides [here](#) from our recent Pharmacy First Event for useful links to tools and resources.
  - **Video from Dr James Thomas, Medical Director of the NHS West Yorkshire Integrated Care Board (ICB)** which was produced for our Pharmacy First Event and can be found [here](#).
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## Choice of Pharmacy First IT System

NHS England is working with 4 IT system supplies to assure their Pharmacy First systems. See <https://cpe.org.uk/our-news/pharmacy-first-readiness/>

## PharmOutcomes

PharmOutcomes has released a useful training video for the service which is available on their media site. The video is less than 15 minutes and is a recommended watch for those pharmacies who will be using PharmOutcomes for the service. [See here](#).

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## Frequently Asked Questions

See [here](#).

## Pharmacy First Drop-In Sessions

CPE is hosting a series of online drop-in sessions to assist pharmacy teams with any queries they may have on the service. The drop-in sessions will be held between 1-2pm on Microsoft Teams on:

- Monday 29th January 2024
- Tuesday 30th January 2024
- Tuesday 6th February 2024
- Thursday 8th February 2024

You do not need to register for these sessions, just use the details below to join a session:

[Join a drop-in session](#)

Meeting ID: 344 030 046 278