



# Services Information

Community Pharmacy West Yorkshire has a Services Checklist to help contractors with the different services offered, where to claim and when to claim by. The Services Checklist can be found on our website <a href="here">here</a>.

## Pharmacy First Advanced Service - LESS THAN ONE WEEK TO GO!

There has been a fantastic response to Pharmacy First to date with 91% of West Yorkshire pharmacies registering to provide the service – thank you. If your pharmacy has not yet signed up to deliver this new Advanced Service, please do so ASAP (note; you must be able to meet the requirements of the service specification). The deadline for registering for the service to receive the £2000 initial fixed payment is 11:59pm on Tuesday 30th January 2024.

The service is due to commence on 31st January 2024, subject to the required IT systems being in place. Please visit the <u>Community Pharmacy England (CPE) website</u> for further information.

## **Round-Up of Latest News & Updates**

## **Preparing for Pharmacy First**

- CPE drop-in sessions CPE is hosting a series of online drop-in sessions (between 1-2pm) to assist pharmacy teams with any queries on the service. The first 2 sessions are being held on Monday 29<sup>th</sup> and Tuesday 30<sup>th</sup> January. Please see the link <a href="here">here</a> for details.
- Clinical Pathway videos these videos, (separate video for each clinical pathway), will be
  useful for pharmacists preparing to provide the service. See <a href="here.">here.</a>
- Watch the latest CPE webinar on Pharmacy First (getting ready for launch) there is now
  an on-demand recording of this latest webinar which provided practical guidance for
  preparing for the launch of the service. Both Pharmacy First webinars are available <a href="here.">here.</a>
- Implementation checklists for pharmacy owners and pharmacists have been updated see here.

#### Resources to Promote the Service

- Introducing the service to GP practices CPE has published a template letter/email that
  can be sent to practices introducing the service. See <a href="here">here</a>.
- Promoting the service to patients and members of the public see <a href="here">here</a>.

#### **Training News & Updates**

CPPE

CPPE has a dedicated <u>Pharmacy First page</u> which includes a self-assessment framework for the service.

Completing this self-assessment will allow you to identify any additional training needs and support you to address these where necessary (the form links directly to suitable learning resources). There are a lot of useful resources available on the CPPE <u>Pharmacy First page</u> (see under "useful CPPE resources to support the delivery of Pharmacy First"), including a video on how to conduct an ear examination – see <u>here</u>. CPPE has also released some **online clinical workshops** for those that still require training.

Preparing for Pharmacy First - NHS Funded Training for Community Pharmacy Technicians
 please see <a href="here.">here.</a>

## Pharmacy Contraception Service – Getting Going with the Service Webinar

A recording of the latest CPE webinar on the Pharmacy Contraception Service is now available – see <a href="here">here</a>. This latest webinar is aimed at helping pharmacy teams who have not yet started to provide the service to get ready to offer it.

# Smoking Cessation Advanced Service – Mid Yorkshire NHS Trust to Start Making Referrals This Week

We have been informed that Mid Yorkshire Teaching NHS Trust will be starting to make referrals into the Smoking Cessation Service (SCS) this week (commencing 22nd January 2024). Referrals will initially be sent via NHSmail. This will be the fourth local trust to go live with sending referrals to the SCS – please see <a href="here">here</a> for the latest trust status update.

Our Contractor Liaison Lead, Sukhi Kaur, has been involved in getting this live and is available to answer queries and offer additional support if needed. Please email <a href="mailto:sukhi@cpwy.org">sukhi@cpwy.org</a>. CPWY has produced a brief overview of the service which may be helpful for pharmacy teams who provide this service – please see <a href="mailto:here">here</a>.

# Information for Pharmacies across West Yorkshire

## **End of Life Care Daffodil Standards for Community Pharmacy**

Community pharmacies can now sign up to the <u>Daffodil Standards for palliative and end of life care</u>, aimed at improving the care provided to patients approaching the end of their life. The Daffodil Standards are a partnership by the Royal Pharmaceutical Society and the charity Marie Curie. Community pharmacies will be able to display the 'daffodil mark' as a sign of their commitment to improving the care they provide, as they work through the self-assessment and actions for the eight individual Daffodil Standards. The Standards also align with and complement the Royal College of General Practitioners and Marie Curie Daffodil Standards already used by general practices.

### **GPMplus Mentoring Support for Pharmacy Professionals**

January is National Mentoring Month, emphasising the benefits that a supportive mentoring relationship can offer across all industries and walks of life. In West Yorkshire, pharmacy professionals have the opportunity to access mentoring from **GPMplus**.

You can receive up to 8 hours of mentoring from a trained mentor, who has experience of front-line primary care. Thanks to funding from NHS England to pilot this service, it is available free of charge. Feedback from primary care professionals who have accessed mentoring has been really positive, highlighting particularly the support, the chance to talk through opportunities and challenges and the positive impact mentoring has had on their working lives.

There is a team of mentors dedicated to providing mentoring for pharmacy professionals, all of whom have front-line experience themselves in these fields. There are biographies of each of our mentors on the <u>GPMplus website</u> as well as <u>more details of the service</u> and who is eligible. The service is available for clinical staff and other members of the team with leadership responsibilities.

They have also recorded a series of podcasts with our mentors, with more information about the service available and what you can expect. Please do listen <a href="here">here</a>.

To access mentoring, or for more information, please contact the GPMplus team here.

## West Yorkshire Primary Care Workforce & Training Hub Webinar

West Yorkshire Primary Care Workforce & Training Hub has arranged a webinar which is taking place on 29<sup>th</sup> February at 10am, about the undergraduate pharmacy student expansion project. The link for the webinar is below and there is also an FAQ document <a href="here">here</a> if anyone has any initial questions about pharmacy placements.

Click here to join the meeting Meeting ID: 330 038 091 557

Passcode: 7FWWwU

<u>Download Teams</u> | <u>Join on the web</u>

### Key News and Guidance: The Latest Updates from Community Pharmacy England

Please ensure you are regularly checking your emails for updates from Community Pharmacy England. The most up to date information can be found on their News page <a href="here">here</a>. Sign up to the mailing list <a href="here">here</a>. Community Pharmacy England also has checklist of important dates for community pharmacies regarding services and requirements. See this information <a href="here">here</a>.

# **Training and Development**

- CPWY Events details of upcoming event will be posted on our website.
- CPWY e-Learning <u>click here</u> to see the latest Virtual Outcomes e-Learning modules available for West Yorkshire pharmacy teams to access!
- CPPE Events <u>click here</u> to see the current workshops available to pharmacists, preregistration pharmacists and pharmacy technicians, **from December 2023.**

# **CPWY Connect**

<u>CPWY Connect</u> has been set up on the social media site Telegram with the aim of connecting pharmacy teams across West Yorkshire and we'd love you to join by <u>clicking here</u>.