



Date: 28th March 2023

Dear Colleague

THE NEW TREATMENT & RECOVERY SERVICE FOR BRADFORD

A new service called **New Vision Bradford** will provide drug, alcohol and addiction recovery services across the full Bradford region from 1st April 2023 led by Humankind Charity in partnership with The Bridge Project, Project 6 and Create Strength Group.

Prescriptions will be produced by our new service from Monday 3rd April 2023. However, CGL prescriptions that you currently have will continue for patients into April 2023 so you will see a “phased in” approach as our new service takes over prescribing for patients.

The new details for our service, including our Single Point of Contact (SPOC) telephone number, that will appear on prescriptions are listed below:

Service name: New Vision Bradford, Unity House, 30 Manningham Lane, Bradford, BD1 3DN, Tel: 01274 296023

Prescriber names & PINs will also be printed on all prescriptions together with the appropriate Home Office wording to support supply when your pharmacies are closed (see below).

With the upcoming May Bank Holidays we will endeavour to ensure that you receive prescriptions for opioid substitute medication pertaining to this date in good time. If you do not receive the prescriptions you’re expecting please get in touch straight away on Tel: 01274 296023.

We will ensure that the approved Home Office wording is on all prescriptions, which allows you to issue the medication in advance of planned closures. Please check prescriptions as soon as they arrive and notify us immediately if this has been omitted or if any other issues have been identified.

Please be extra vigilant for the ‘three day rule’ (where three consecutive days doses have been missed) before making supplies when reopening after the bank holiday. Also a reminder that if symptomatic relief for opioid withdrawal symptoms are needed, many of the medicines required can be sold over the counter, such as loperamide for diarrhoea.

Humankind have been in discussion with Community Pharmacy West Yorkshire (CPWY) regarding the Supervised Consumption and Needle and Syringe Programme Local Enhanced Services (LESSs) and Service Level Agreements (SLAs) for these services are attached with this letter.

Payment for both services will be co-ordinated through the PharmOutcomes platform.

Humankind are pleased to announce that we have been able to increase these fees significantly in recognition of the contribution of community pharmacies and we look forward to working closely together



moving forward on improving the care for our service users. All pharmacies who have *delivered these services in the previous 12 months (assessed through activity on PharmOutcomes)* will be invited to participate in the LESs. However, we are happy to receive Expressions of Interest from pharmacies who are currently not delivering substance misuse services but want to be considered from 1st April 2023.

We have included an Expression of Interest (EOI) form for pharmacies that want to be considered for services that they are not currently delivering. Services who have already been delivering these services in the past 12 months are not required to complete a EOI form.

Please be assured that payments will be processed during the transition period if the SLAs are not returned by 1st April 2023 but we would ask that the SLAs are returned as quickly as possible once you have received and reviewed them. Please note that two templates will be on PharmOutcomes for the supervised consumption service in April 2023: A "CGL/Bradford" Service Template and a Humankind Service template. Please use the "CGL/Bradford" template for prescriptions started before 1st April 2023.

**** Completed SLAs should be returned, via email, to contracts@humankindcharity.org.uk ****

****We would also request pharmacies to complete a "New Supplier Form" so payments can be made following the raising of the PharmOutcomes Invoice. This form can be accessed at <https://forms.office.com/r/gn1b7VCndw>****

We will also be offering training events to support our New Vision Bradford service and will work with CPWY to ensure these meet the needs of both Humankind, local service users and our community pharmacy contractors.

Should you have any queries or concerns regarding this please do not hesitate to contact me.

Yours sincerely

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cc. Alison Hemsworth, Head of Services, CPWY