

Frontline Social Care Workers Flu Vaccination Scheme 2014/15

Annual Report

Introduction

This annual report provides details of the Frontline Social Care Workers Flu Vaccination Scheme 2014/15 which ran from 1 October 2014 to 31 January 2015. Following a procurement process 19 community pharmacies were commissioned by public health to deliver vaccinations to frontline social care staff working in the Wakefield District. Pharmacies were commissioned on a one year contract with the opportunity to extend annually for two further years (see appendix 1 for list of pharmacies). Eligible staff included those working within the Council, independent care homes and independent care contractors, who provide personal care. The scheme operated on a voucher basis as an incentive for staff which also allowed for the accurate data capture, providing details of teams and organisations accessing the scheme.

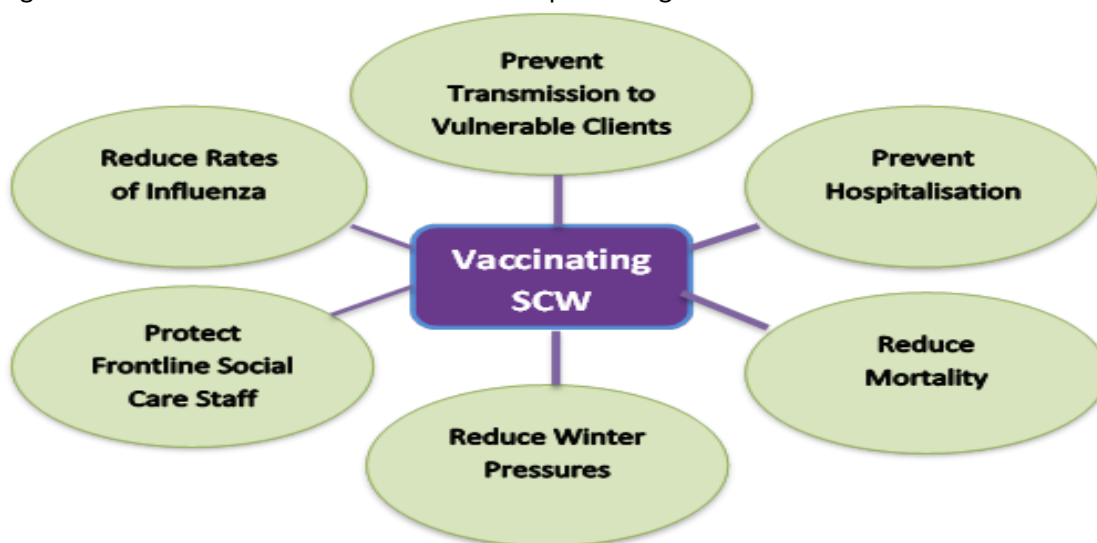
The scheme involved partnership working across departments. The scheme was a project managed by public health and overseen by a steering group comprising of representatives from public health, human resources, care and support commissioning, adult services and children and young people's services. The procurement process was managed by the procurement team with contract expertise provided from legal services.

Aims of the Scheme

- To provide influenza vaccinations to frontline social care workers, with direct patient contact, within the Wakefield District (Wakefield Council and independent care providers).
- To reduce the serious morbidity and mortality from influenza disease by reducing the transmission of influenza to vulnerable patients/clients.
- To maximise the uptake of influenza vaccinations in frontline social care workers.

Why vaccinate frontline social care workers?

We have identified seven good reasons for vaccinating frontline social care workers (SCW), making a significant contribution towards protecting the health of the population.



Overall Performance

The uptake data for 2014/15 is provided in the table below and compared with previous years performance.

Year	2014/15	2013/14	2012/13
Uptake (%)	35.4%	9.5%	2%

The 2012/13 scheme was the first time seasonal flu vaccinations were offered to frontline social care workers with Wakefield and an uptake of 2% was achieved. Each year the scheme has been delivered there has been a slight increase in uptake. For the first time, this year the Chief Medical Officer set a target of 75% for health and social care workers. However, there is no national formal route for reporting and monitoring social care worker uptake from local authorities, only NHS provider organisations are required to report healthcare worker uptake, i.e. acute trusts, GP practices and community providers. Achieving the target of 75% presents a challenge for our local authority however the uptake of 35.4% for the 2014/15 scheme is a significant improvement on previous years and demonstrates that the plan implemented this year is much improved.

Service Performance

The performance for each service internal service is outlined in the table below.

Service	Number of eligible staff	Number of staff vaccinated using scheme	Number of staff vaccinated elsewhere	Total number of staff vaccinated	Uptake Percentage
Adult Services	730	146	134	280	38.4%
Day Opps East	52	21	5	26	50%
Day Opps West	40	7	17	24	60%
Day Care Bullenshaw / Hollywell	15	5	0	5	33.3%
Day Care Grange View / Waterton	12	4	0	4	33.3%
Personal Care East	156	20	37	57	36.5%
Personal Care West	157	23	29	52	33.1%
EPH – Ashgrove	30	5	7	12	40%
EPH – Dovecote	35	2	9	11	31.4%
EPH – Hazel Garth	35	19	0	19	54.3%
EPH – Flanshaw	40	12	5	17	42.5%
Shared Lives	50	0	2	2	4%
Supported Living Services	108	28	23	51	47.2%
Children and Young People Services	151	22	10	32	21.2%
Wasdale	36	8	2	10	22.2%
Home Based Breaks	50	10	5	15	20%
Star House	40	0	0	0	0%
York Villas	25	4	3	7	16%

Independent Care Sector

Frontline social care staff working in organisations in the independent care sector were also eligible for a flu vaccination under the scheme, i.e. care home and care contractors. The independent care sector were not included in the overall uptake as the number of eligible staff is unknown. The headlines from the independent care organisations, outlined below, demonstrate that the scheme is under used in this area;

- Over 2000 vouchers were distributed to 104 different independent care organisations
- Only 34% (36/104) care organisations used some of their vouchers
- Only 7% (161/2065) vouchers distributed were used

Finance

As part of the procurement process, interested community pharmacies, who met the criteria, were asked to submit a quotation on a cost per item of service payment which must not exceed £12.64. This included the professional fee for administration and the vaccine cost. Two pharmacies submitted a quote of £10.00 per item of service payment and the further seventeen pharmacies submitted the full £12.64.

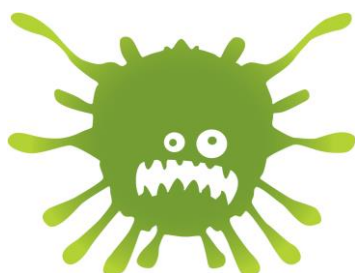
The total cost of the service is outlined in the table below.

Activity	Cost (£)
Vouchers	253.06
295 Vaccinations given at £12.64	3728.80
6 Vaccinations given at £10.00	60.00
TOTAL	4041.86

Planning for the 2015/16 Scheme

This year's uptake, for internal staff, of 35.4% shows significant improvement on previous years, however there is still some way to go to achieving the target of 75%. Improvements planned for the 2015/16 programme include;

- consolidating and building upon the approach we adopted this year
- undertake a review with staff internally, with eligible staff to help us to understand the reasons staff do not take up the vaccination and gain feedback from those who do
- undertake a review with the independent care sector to understand the low rate of uptake from care homes and care contractors



Author: Michala James, Health Protection Manager
Date: February 2015

List of Community Pharmacies & Activity

All pharmacies were asked to indicate if they would be providing pharmacy based vaccinations and/or outreach workplace vaccinations. The list of pharmacies providing the flu vaccinations are listed in the table below in categories of service delivery.

Pharmacy Based Vaccinations Only

Name and Address of Pharmacy
Sharlston Pharmacy - 74 Weeland Road, Sharlston, Wakefield, WF4 1DB
Tesco Pharmacy - Tesco Store, Market Street, Hemsworth, Pontefract, WF9 4LB
Medichem Pharmacy - Stuart Road, Pontefract, WF8 2NH
Boots Pharmacy - Unit 20-21, Carlton Lanes Shopping Centre, Castleford, WF10 1AD

Pharmacy Based Vaccinations and Workplace Vaccinations

Name and Address of Pharmacy
Living Care Pharmacy - The Top Shop, Union Square, Wakefield, WF1 1TT
Whitworth Pharmacy - Wakefield Road, Fitzwilliam, WF9 5BP
Rowlands Pharmacy - Standbridge Lane, Kettlethorpe, Wakefield WF2 7NN
Rowlands Pharmacy - Unit 7, Sandal Castle Centre, Asdale Road, Sandal, Wakefield, WF2 7JE
Rowlands Pharmacy - 130 Wrenthorpe Road, Wrenthorpe, Wakefield, WF2 0JG
Rowlands Pharmacy - 62-64 Barnsley Road, South Elmsall, Pontefract WF9 2RF
Lloyds Pharmacy – 10 Market Street, Hemsworth, West Yorkshire, WF9 4LA
Lloyds Pharmacy - 119 Carlton Street, Castleford, West Yorkshire, WF10 1DX
Lloyds Pharmacy - Trinity Medical Centre, Thornhill Street, Wakefield, West Yorkshire, WF1 1PG
Lloyds Pharmacy - Tieve Tara Surgery, Airedale Drive, Castleford, West Yorkshire, WF10 2QP
Lloyds Pharmacy - 45-49 High Street Crofton, Wakefield, West Yorkshire, WF4 1NG
Lloyds Pharmacy - 29 Market Place, Pontefract, West Yorkshire, WF8 1AG
Lloyds Pharmacy - Carleton Glen, Pontefract, West Yorkshire, WF8 1SU
Lloyds Pharmacy - Outwood Park Medical Centre, Potovens Lane, Outwood, West Yorkshire, WF1 2PE

Workplace Vaccinations Only

Name and Address of Pharmacy
Biodose Services - Unit 3, Ardane Park, Phoenix Avenue, Green Lane Industrial Estate, Featherstone, WF7 6EP