

To:

GP Practices and Pharmacies in West Yorkshire

Neil Coulter

NHS England and NHS Improvement
– (NE and Yorkshire)
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> > 31st August 2021

Dear Sir/Madam

Re: Hazardous/Clinical Waste Management

NHS England & Improvement have reviewed the management provisions for clinical waste contracts nationally. Following a successful procurement process led by our national team we have appointed Anenta Ltd as the new managing agent for waste contracts in the West Yorkshire area.

Anenta is already commissioned as managing agent in other areas of the country to manage GP and Pharmacy clinical waste contracts on behalf of commissioners and our national team has promoted this approach given the service has been positively received by commissioners, GP Practices and Pharmacies where a managing agent service is in operation. This system has already been deployed in Kent Surrey and Sussex, Hampshire and Isle of Wight, Buckinghamshire, Oxfordshire, Berkshire and London and has proven invaluable in the management of waste.

With effect from 1st September 2021, Anenta Ltd will manage the contracts for clinical waste collections from GP practices sites and returned medicines from community pharmacy sites in West Yorkshire. You will continue to get collections from your current waste contractor (SRCL, Rentokil Initial, or PHS, etc), however all queries related to waste management must now go to Anenta.

Anenta's Team are highly experienced in all matters related to waste management including clinical waste compliance, contract management and financial management.

Anenta will manage all contract related matters, operational and financial validations issues while working with all waste producers and contractors to improve compliance and efficiency levels. The contracts under management specifically relate to the services provided by your designated waste contractor.

Anenta will be your single point of contact for clinical and pharmaceutical waste issues. Anenta operate an online system that will allow you to interact with them to make service requests, advise of deficiencies in the service or to simply seek advice in a fully auditable manner. The system will also hold compliance documentation on your behalf and any other relevant communication, service level requirements and FAQ's to assist you.

IMPORTANT NEXT STEPS

In order for Anenta to deliver on all aspects of the services procured and to assist you and NHS England and Improvement, it is imperative that you complete a short online form confirming the details of your premises **from 1 September 2021**. These details will be used to link you to pre-existing information held within Anenta's online platform (Vector) to give you full access.

Please complete all fields within the form found by going to the following URL:

https://vector.anenta.com/nhse registrations

Once complete, you will receive an immediate confirmation of completion to the email address entered in the form. A subsequent email will follow advising you that your online account with Anenta is available to access. Accessing Vector is extremely easy with no passwords required. Anenta are utilising new, yet secure access protocols, which enhances the user experience.

Vector is a secure and fully auditable communication and management system used to manage waste contracts and deliver effective service to you, financial accountability for NHS England and associated commissioners, sustainability and cost efficiencies for all stakeholders.

The full spectrum of functionality will become apparent when you login into the system following registration. Within your online account you will find a great deal of information related to the service being delivered to you by the clinical waste contractor. All issues and queries should be logged within this intuitive system.

Important Contact details

Here are some important contact details for you to share with colleagues

For urgent collections or additional stock please contact Anenta:

Tel: 03301 222 143

Email: support@anenta.com or open a service ticket within your online account at www.vector.anenta.com

In the meantime, if you want to know more about Anenta please visit their website www.anenta.com

If you have any questions relating to the above, please do not hesitate to contact me directly. Please note we have also sent similar communications to the Local Medical Committee's in West Yorkshire and Community Pharmacy West Yorkshire to make them aware

Yours sincerely

Neil Coulter

SENIOR PRIMARY CARE MANAGER

Cc:

CCG Primary Care Leads in West Yorkshire

Local Medical Committees in West Yorkshire

Community Pharmacy West Yorkshire