

Relaunch of the Leeds Inhaler Check-up Service: Supporting Information

Community Pharmacy West Yorkshire is pleased to announce the relaunch of the NHS Leeds CCG Inhaler Check-up Service.

This service, which has been commissioned since 2018 in Leeds, has recently been reviewed and updated in light of the COVID pandemic.

The key changes to the service are:

<p>The service can now be delivered remotely or in the patient's home</p>	<p>Use of an In-Check device to measure inspiratory flow is not advised during the COVID 19 pandemic</p>
<p>A NMS fee can also be claimed when the service has been carried out alongside a NMS*</p> <p>(*where all other NMS requirements are met)</p>	<p>Removal of the requirement to have attended face-to-face training in the last 3 years*</p> <p>(*refer to updated training requirements overleaf)</p>

The service specification, interim variation, and further details about the service can be found on the Community Pharmacy West Yorkshire website at: <http://www.cpw.org/pharmacy-contracts-services/local-services-enhanced-/inhaler-check-up-service.shtml>

1. Service Overview

The Inhaler Check-up Service is aimed at patients with a diagnosis of Asthma or COPD who are registered with a GP within the Leeds CCG area and involves an initial inhaler technique check review followed by a follow-up 6-8 weeks later (if required). The consultation should take place in a consultation room on the pharmacy premises, or if conducted remotely, be delivered in such a manner that the service specification can be delivered in full (see remote consultations).

To be eligible for the service patients:

- Must be registered with a Leeds CCG GP practice.
- Must be using inhalers for either asthma or COPD (or both).
- Must be able to speak and understand English or be supported in translation by the pharmacy team.
- Should not already have received an Inhaler Check-up service from another pharmacy in the last 12 months.

Activity Fees

There is a £10.00 (+VAT) payment for the initial consultation and a £7.00 (+VAT) payment for completion of the follow up, if clinically appropriate.

Personnel involved in service delivery

This service may be delivered by a pharmacist or pharmacy technician, however the clinical and professional responsibility for overall service delivery remains with the pharmacist. The service must only be delivered under the direction of the responsible pharmacist, who can intervene as and when required. Please also see training requirements below.

Remote consultations

The service can be provided remotely if required (via telephone, another live audio link or live video link) or in the patient's home, where this is requested by the patient. If provided remotely, the pharmacy contractor must ensure that a suitable method of delivery is available which supports patient confidentiality and ensures delivery to the service specification. Please refer to the [Taskforce for Lung Health position paper on optimising inhaler technique remotely](#).

2. Training

All pharmacists/pharmacy technicians providing the service must:

- Have satisfactorily completed the [CPPE inhaler technique for health professionals: getting it right](#) e-learning or attended a CPPE face-to-face or online inhaler technique workshop.
- Passed the CPPE e-assessment: [Inhaler technique for health professionals e-assessment*](#)
**Note: the current version of the e-assessment (link above), updated on 15 April 2020, must be completed. The previous version of the CPPE e-assessment, Inhaler technique, does not meet the requirements.*
- Have completed the CPPE Declaration of Competence (DoC) for Improving Inhaler Technique in the last **two years**.

3. Next Steps

- Read through the original [service specification](#) and attached interim variation. Does your SOP for the service need updating to reflect the changes made to the service?
- Review internal processes and identify if an updated risk assessment for delivery of the Inhaler Technique service is required.
- Ensure all pharmacists/pharmacy technicians providing the service are appropriately trained.
- Let your pharmacy team know that the service has re-started and brief them on the service.
- Check whether you will need any resources to deliver the service. *(All pharmacies were provided with an Inhaler Check-up Starter Kit at the start of the service which contained an assortment of devices/placebos but are expected to source subsequent supplies – see the [updated Resource List](#))*
- Contact your local GP practice to let them know that you are providing the service.
- Start recruiting patients to the service and record service provision on PharmOutcomes.

4. Contact

For any questions or queries about the service please contact Alison Hemsworth, Head of Services.

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