

## Welcome to the September 2020 CPWY Committee Blog!

I hope everybody had as good a summer as they possibly could and a chance to recharge their batteries from the pressure from the previous five months. It has been a challenging time for us all, in work and in everyday life. I genuinely hope any of you who had children doing GCSEs and A-levels, sorted out any of your problems and can now move forward. I think we can now see clearer the local and national effect of COVID-19 and what further issues that will bring us in the near future. The challenges will remain for some time.

As the PSNC representative for Yorkshire and Humber, I can report there is a large amount of work still continuing on pharmacy funding and services. PQS is progressing, CPCS is increasing and new services such as the discharge medication service are also been discussed. I cannot stress enough the importance that you continue to report quota issues, supply issues and prices. I know on an individual level it is laborious and appears a waste of time, but, PSNC cannot challenge prices without this evidence.

*I cannot stress enough the importance that you continue to report quota issues, supply issues and prices over tariff to PSNC.  
If you do not feed into PSNC you will not see any price concessions!*

Having owned my pharmacy 25 years in October, I can express that this is the most challenging time but also a time where pharmacy can make itself heard, and hopefully affect the future. COVID-19 has placed a spotlight on community pharmacy and we have stood up and been counted. This needs to continue and Community Pharmacy West Yorkshire (CPWY), your LPC, needs your help to do this. I know these are different times and we are working in a “new normal” but CPWY needs your feedback on things affecting you. I hear anecdotal evidence of work been passed onto community pharmacy that shouldn't be. This includes some GP practices directing patients to community pharmacy for BP checks (often stating that this is required to allow repeat medication to be prescribed) or for the pharmacy to help patients to use other health monitoring equipment. We are not obliged, nor funded to undertake BP or other health monitoring checks under our current contractual framework. If you are being negatively impacted by the new ways of working of GP practices, I urge you to let CPWY know by sending details to [info@cpwy.org](mailto:info@cpwy.org) or [calling one of the team](#). This will allow CPWY to identify where transferring of patients and workload to community pharmacy is not appropriate and work to ensure this is inappropriate transfer of care is challenged.

*I wrote this part of the blog before the PSNC statement asking contractors to reconsider free provision of non-contractual services which demonstrates that PSNC also understand the issue. You must read this important PSNC statement [here](#).*

Electronic Repeat Dispensing (eRD) is one of the big success stories of COVID-19 for community pharmacies and we are continuing to improve the numbers of patients on this all the time. I hope that this is making managing patients' repeats a little easier for you, but if you are having issues with eRD, do let CPWY know. Without your feedback on subjects like these the LPC cannot represent you, and it is vital we have the information so we can represent you on a local and national level.

As a last piece of key information, CPWY has made available the **Reset and Recover Programme** which launched on 2nd September 2020. These were arranged to give help and advice for West Yorkshire pharmacy contractors and their teams, to deal with and move forward in the current pharmacy climate. More information can be found by watching this video [here](#). The modules are available **on demand** to enable flexibility in when you access the programme. **Don't delay in accessing this programme as it is only available for a fixed time.** More information can be found on our website [here](#).

As I outlined at the beginning of my blog, the challenges facing community pharmacy are likely to be with us for the months ahead and this on demand programme will support you in recovering from the impacts of COVID-19, keep resilient, provide templates and resources and help you to restart and improve performance.

Wishing you all the best.

**David Broome**

**[Committee member](#) and Treasurer of Community Pharmacy West Yorkshire  
PCN Regional Representative for Yorkshire and Humber**

*Information on medicines shortages and pricing issues, including how to report are on the PSNC website [here](#).*

*Report a product over tariff price [here](#).*

*Report a medicines shortage [here](#).*

*Report quota issues [here](#).*

*PSNC asks contractors to reconsider free provision of non-CPCF services. [Read here](#).*

*Further detail on eRD is on the PSNC website [here](#).*

*RESET AND RECOVER PROGRAMME: For further details about this free programme, including how to access the on demand webinars see our website [here](#).*

### **CPWY Tribute and Thanks to West Yorkshire Community Pharmacy Teams**

Community pharmacies in West Yorkshire have been working tirelessly throughout the COVID-19 pandemic to ensure patients and the public can continue to access their medicines. Community Pharmacy West Yorkshire has created this tribute and thank you for all community pharmacy teams. You are all amazing! Thank you. The tribute can be found [here](#) and on twitter [here](#).

*Sign up to the PSNC mailing list to ensure you receive the weekly newsletters, alerts and updates [here](#). Sign up to our mailing list [here](#). Join **CPWY Connect** on the social media site Telegram and connect with pharmacy teams across West Yorkshire. Join by [clicking here](#).*

*Details of the CPWY Connect Zoom Events are on our website in the [training section here](#).*

**Community Pharmacy West Yorkshire's Role:** We recognise and understand how much you and your teams are having to cope with right now. Please remember, you are not alone at this time. We're here to support you, providing advice and information on COVID-19, as well as pushing to make sure your work is properly recognised and fully supported throughout this pandemic. You are our eyes and ears - please let us know of any problems and we will do our best to help.

**For COVID-19 related issues email: [covid-19@cpwy.org](mailto:covid-19@cpwy.org) / For non-COVID-19 issues email: [info@cpwy.org](mailto:info@cpwy.org)**