Information for Pharmacies across West Yorkshire

Bradford Needle Exchange Service – Reminder

The Bradford Needle Exchange tender was published on Friday 13th April. The service specification can be found on our website here: http://www.cpwy.org/doc/1787.pdf. The tender closes on Wednesday 23rd May 2018.

All the documentation can be found at: https://www.yortender.co.uk/. This includes information for bidders, response sheet, appendices etc. Pharmacies will need to register to YORtender in order to access the tender. The reference number is DN333811.

New Scoop and Mixing Instructions for Nutilis Clear

Following adoption in the UK of the International Dysphagia Diet Standardisation Initiative, (a framework for thickening drinks), implementation of this framework has now started to begin (from April).

In order to align with this change, the scoops in the tins of Nutilis Clear will be changing from a purple 3g scoop to a GREEN 1.25g scoop and the directions for use on the label of Nutilis Clear will be different. The product itself remains unchanged.

Tins of Nutilis Clear with the new scoop, and the new 1.25g sachet, will be available from mid-May 2018 in the community. Nutricia have produced support materials for healthcare professions. Please see poster below.

We have been informed that this thickener is one of the products of choice at Calderdale & Huddersfield NHS Trust and letters about the changes have been sent out to GP practices and care homes across Huddersfield, Calderdale and North Kirklees and will also be distributed to community pharmacies in due course. Copy of the GP letter can be found below.

Nutilis Poster for HCPs
Nutilis Letter Template

There is likely to be a short period of time when existing tins and new tins will be available, and it is recommended that patients who have been started on a new tin should continue to do so. To determine if the patient has an old or new tin, you should check the label.
The new label will show the four IDDSI levels instead of the existing three stages (see below). These new tins will also be easily identifiable due to a red information sticker on tin lid.

During this initial transition phase community pharmacists are asked to help alert patients to the fact that the instructions on their tins may have changed.

New Changes

Scoop change from purple 3g to green 1.25g

Label change keeping simple dosing

<table>
<thead>
<tr>
<th>Volume</th>
<th>Stage 1: Syrup Consistency</th>
<th>Stage 2: Custard Consistency</th>
<th>Stage 3: Pudding Consistency</th>
</tr>
</thead>
<tbody>
<tr>
<td>200 ml</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>IDDSI Framework</th>
<th>Level 1: Slightly Thick</th>
<th>Level 2: Mildly Thick</th>
<th>Level 3: Moderately Thick</th>
<th>Level 4: Extremely Thick</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. scoops per 200 ml</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>7</td>
</tr>
</tbody>
</table>

Medicines Optimisation in Care Homes

The Medicines Optimisation in Care Homes component of the Pharmacy Integration Fund is now being mobilised. NHS England, in line with the Next Steps of the Five Year Forward View is allocating funding to all STPs and Integrated Care Systems (ICS) across England to improve medicines management within care homes and optimise medicines for their individual residents.

NHS Leeds CCG will be hosting the Medicines Optimisation in Care Homes Project on behalf of the West Yorkshire and Harrogate Sustainability and Transformation Partnership (STP) and are now at the stage of appointing a number of 8a pharmacists and Band 6 pharmacy technicians to support the project on a 2-year secondment or fixed term contract basis. In view of a hopefully successful evaluation in year one a further business case will be made for recurrent funding. The opportunity to apply for these roles is to be offered to all pharmacists and pharmacy technicians currently working within the West Yorkshire and Harrogate STP footprint.
You can find the job advertisement on the next page, explaining the outline of the project and roles on offer, along with job descriptions and application forms for both the 8a care homes pharmacists and band 6 care homes pharmacy technician roles.

The closing date for all applications is **Friday 25th May 2018**. All applications and enquiries to be sent to Sally Bower, Head of Patient Safety and Medicines Optimisation Commissioning Team for NHS Leeds CCG (sallybower@nhs.net).

WYH STP Pharmacists and Technicians in Care Homes Advertisement  
WYH STP Care Home Pharmacist Job Description  
WYH STP Care Home Technician Job Description  
Shortened Application Form – Pharmacist  
Shortened Application Form - Technician

**Insulin Safety Week: 14th - 20th May 2018**

The first ever national insulin safety week builds on interest generated by successful local campaigns across the country, including Leicester, Hastings, Eastbourne and Southampton NHS Trusts. The campaign, supported by Diabetes UK, aims to improve insulin errors across all healthcare settings and spread good practice. The key message of the campaign is to promote the 6Rs:

- Right person  
- Right insulin  
- Right dose  
- Right device  
- Right way  
- Right time

Stop and think – remember these key messages when dispensing insulin and counselling patients and make your pharmacy an insulin safe one.

The online resource pack can be accessed from the website here: [http://insulinsafetyweek.com/online-resource-pack/](http://insulinsafetyweek.com/online-resource-pack/). Pharmacies can also sign up for hypo awareness week which runs from 24th – 30th September 2018.

**The Importance of Appropriate use of NHS Smartcards**

Following discussions with NHS England, we have been asked to remind pharmacies about the appropriate use of NHS Smart Cards

**Duty of Care**

All pharmacy staff have a duty to keep patient information secure and confidential at all times.
Your Smartcard provides you with the appropriate level of access to the healthcare information that you need in order to carry out your role. Your smartcard is a token of your identity and any access to patient data using the card will be auditable to you. You should therefore treat your Smartcard as you would a credit or debit card or passport; always keep it safe, secure and use it appropriately.

- Never share your passcode with anyone
- Never allow anyone else to use your Smartcard
- Never leave your Smartcard unattended or in the reader and take it with you when you leave

Keeping Sponsors up to date
As access in community pharmacies is granted by local sponsors it’s imperative that sponsors are available at each pharmacy at all times especially as not all locums have the national locum code so will need access granting.

As the sponsor role is pharmacy specific then close attention must be made when sponsors leave the organisation and a replacement is set up. Sponsors do not have to be pharmacists so long as they have a smartcard. To set up sponsors you should contact the Lead Sponsor at NHS England Timm Hield at timm.hield@nhs.net, 0113 825 3226.

Further information and FAQs are available on the following link: http://www.cpwy.org/eps-it/smart-cards.shtml.

Endorsing of Food Supplement / Replacement of a Variety of Flavours
Pharmacy contractors are reminded that payments for food replacement or food supplement products that come in a variety of flavours will be based on the item prescribed. If a prescription does NOT state mixed, assorted or various flavours, only one professional fee will be paid per prescribed item, regardless of whether multiple flavours have been dispensed and endorsed.

The requirements for EPS and Green printed FP10 form are slightly different if multiple flavours are to be supplied and be paid for:

- **EPS**: Pharmacy teams must ensure the prescriber includes AF or assorted flavours in the prescribed additional information. Adding AF, mixed, assorted or various flavours in the dosage instructions or instructions to dispenser are not acceptable. This will not be detected when the prescription is processed for payment by NHS BSA and pharmacy contractors will not be paid multiple fees.

- **Green printed FP10**: Pharmacy teams must ensure that if multiple flavours are to be supplied and be claimed for the main body of the prescription indicates that assorted flavours are required. If multiple flavours have been added (handwritten) after the prescription has been printed it must be initialled by the prescriber.
Quality Payments Gateway Criteria

The Quality Payment Scheme is voluntary – you do not need to engage with it – but we recommend that all pharmacies should seek to meet as many of the quality criteria as possible. Even if you did not take part in the 2017/18 Quality Payment Scheme you are still able to participate in the June 2018 review point. Pharmacies who meet all the gateway criteria and all the quality criteria on 29th June 2018 will earn a minimum of £3200.

Contractors must meet all 4 Gateway Criteria to be eligible for any Quality Payments. The requirements to meet some of these criteria have changed. We have summarised the changes below but refer to the NHS guidance for full details.

Changes have been made to the following gateway criteria since the 2017 review points:

1. The contractor must have an up to date NHS Choices entry including opening times and bank holidays. Distance Selling Pharmacies must send the required information via email to nhschoicesservicedesk@nhs.net with the specific wording in the subject line. Further information on how to meet this criterion can be found in the NHS guidance.

2. Pharmacy staff at the pharmacy must be able to send and receive NHSmail from their premises shared NHSmail account. To show the account is actively being used contractors should print one sent and one received email from the premises shared NHS mail account. Shared mailboxes inside the nhspharmacy container will have the prefix ‘nhspharmacy’ and will follow the below naming convention: nhspharmacy.location.pharmacynameODScode@nhs.net. For further information see the NHS guidance.

No changes have been made to the following gateway criteria since the 2017 review points:

1. The contractor must be offering at the pharmacy Medicines Use Review (MUR) or New Medicine Service (NMS); or must be registered for NHS Urgent Medicine Supply Advanced Service (NUMSAS) Pilot.

2. The pharmacy contractor must be able to demonstrate ongoing utilisation of the Electronic Prescription Service at the pharmacy premises.

The 3 NHS guides which provide guidance on how to achieve the gateway and quality criteria can be accessed via the following link: https://www.england.nhs.uk/commissioning/primary-care/pharmacy/framework-1618/pqp/.

The PSNC resources page about Quality Payments can be found at: https://psnc.org.uk/services-commissioning/essential-services/quality-payments/.

Any queries regarding Quality Payments should be directed to info@cpwy.org or tel: 0113 272 7560.
Training and Development

Community Pharmacy West Yorkshire Events

Making Every Contact Count (MECC) Events

These sessions are open to the whole pharmacy team and will offer practical advice on how to carry out opportunistic chats, signposting to other services and support people to make positive steps towards making a lifestyle change.

Please note that these sessions will be delivered by each Local Authority in their area. Whilst all sessions will give you a helpful understanding of MECC and MECC Link (www.mecclink.co.uk), you will find it most useful to attend the session in the Local Authority area in which you work. Each Local Authority will give you relevant resources that you can use in your pharmacy.

The events are taking place on:

- Tuesday 19th June 2018 – Leeds
- Wednesday 27th June 2018 – Calderdale
- Thursday 28th June 2018 – Wakefield
- Tuesday 3rd July 2018 – Bradford
- Thursday 5th July 2018 - Kirklees

The events begin at 7.15pm and end by 8.45pm. Food will be available from 6.30pm. For more information, or if you wish to book a place on one of these events, please visit: http://www.cpwy.org/training-development/events.shtml#mecc.

External Events

Pharmacy Integration Funded Training Opportunities

Health Education England are running a free learner-focused webinar at 7.30pm on Tuesday 22nd May 2018 to discuss the fully-funded community pharmacy training opportunities through the Pharmacy Integration Fund. Booking details are available at the following link:

Consultant Pharmacist Half Day Sharing Event

The Consultant Pharmacist Sharing Event will be taking place on Tuesday 17\textsuperscript{th} July 2018, at the University of Leeds. The event will start at 1pm and end at 5pm.

Attendees will get to hear about the exciting work being delivered by Consultant Pharmacists and their teams locally and nationally. Topics will include Anticoagulation and Thrombosis, Antimicrobials, Cancer Services, Cardiology, Nutrition and Older People. Please find the event flyer below.

Consultant Pharmacist Half Day Sharing Event Flyer

If you wish to book a place, please email Bernadette.Irish@nhs.net. Places are limited.

CPPE Events

Details of other events being held by CPPE in the West Yorkshire area are on our website, click here.

PSNC Communications

Sign up to the PSNC Mailing List to ensure you receive the weekly newsletters, alerts and updates here: http://psnc.org.uk/latest-news/email-sign-up/.