

Swift Action

Please call us on the details below if you experience any of the following

Any concerns relating to Safeguarding issues, whether Children / Adult. Examples may include concerns with changes in presentation of a child, behaviour relating to a child, adults being intimidated

A 3rd party (inc police) presents to collect a SUs medication with/ without "note from client" But having received no call or confirmatory paperwork from our service.

The pharmacist is contacted by secondary care Re: dosage information due to hospitalisation

The behaviour of the SU is unacceptable e.g. shoplifting verbal and/or physical abuse

There are problems concerning the prescription e.g. SU moves prescription, ambiguity of dates for dispensing, identity of SU in doubt

The SU appears to be intoxicated e.g. alcohol, other prescription and/or illicit drugs

The SU tries to avoid being supervised by the pharmacist

What else is helpful for us to know?

The Service User (SU) appears to be ill

The SU repeatedly misses odd days

The Pharmacist believes there may be a drug interaction issue with other prescribed drugs being taken

The SU misses one dose and is on supervised consumption

The Pharmacist is aware of other issues that may affect treatment compliance e.g. being made homeless.

- Missing doses may result in a drop in opiate tolerance with an increased risk of accidental overdose
- SUs stabilised on methadone or buprenorphine should be alert and coherent
- As you get to know the SU you may be in a position to notice deterioration in their health
- Only you can decide what behaviour is 'unacceptable'.

Contact Us On: 07548651845 Mon-Fri 9-5
for out of hours please contact: 01274 296 023