1. What this document is about

The purpose of this document is to inform patients and staff of the proposal to close Green Road branch surgery. Green Road Surgery is a branch of The Avenue Surgery, which has applied to NHS Leeds Clinical Commissioning Groups to close this branch. The closure will have an impact on patients who access services provided at Green Road Surgery. This document outlines the proposed changes and gives patients the opportunity to comment on the proposed closure. We hope you will read this document and feedback your thoughts by 2 October 2017.

2. Background

The Avenue Surgery at Alwoodley has been open for over 30 years and it is the preferred surgery for the majority of our patients. Some of our patients still choose to attend our Green Road branch surgery but these numbers have reduced considerably over the last few years. We are therefore proposing to close our branch surgery at Green Road and we have outlined some of the reasons for this below:

- To consolidate our services under one roof to enable us to continue to improve the excellent standard of care we already offer to our patients.
- To enable us to run the practice efficiently, which is becoming increasingly difficult as staff and resources are spread over two sites.
- We are seeing an increase in appointments not being fully used by patients of Green Road Surgery. Approximately 40% of appointments are being used by patients from The Avenue Surgery travelling to Green Road due to a shortage of appointments at The Avenue Surgery.
- To enable us to increase the number of appointments offered at The Avenue to accommodate demand.
- Green Road Surgery premises are not fit for the purpose of delivering modern high quality healthcare and are in need of substantial investment.
3. What will this mean for me?

Approximately 500 of our registered patients use our Green Road branch surgery on a regular basis and if you are one of these patients you would be affected by the proposed closure.

For patients who attend Green Road Surgery you will see the following changes in the event of the proposed branch closure:

• Your future appointments would be at The Avenue Surgery in Alwoodley. The Avenue Surgery is a 5-10 minute car journey from the Green Road Surgery.

• Your records would remain registered with The Avenue Surgery. You would still be able to see the same GP and Nursing staff from Green Road Surgery at The Avenue Surgery.

• You would benefit from extended opening times. Green Road Surgery is now only open from 8.00am - 12.30pm each weekday morning. The Avenue Surgery is open from 8.00 am to 6.00 pm from Monday to Friday, plus early mornings on Tuesdays from 7.30am and late evening Thursday until 7.30pm. We are also intending to provide some Saturday morning nurse and doctor appointments.

• You would be able to access a range of different services from The Avenue Surgery, including:
  - Midwifery services
  - Baby clinics
  - Ultrasound clinics

• You would be using an accessible building with easy access and a stair lift, and smooth floors that are easy for a wheelchair or for a person with limited mobility.

• You could ask your local pharmacy to deliver your prescription. If you find it difficult to get around, you can ask your local pharmacy to deliver your prescription to your home. To find out more, contact your local pharmacy or speak to one of our receptionists.

• Patients who are housebound will continue to receive visits from their GP / practice nurse as nothing will change for them.

4. How can I provide feedback about this proposal?

We have planned some time to engage with our patients to give you an opportunity to ask any questions and to have your say. There are a few ways that you can share your thoughts about the proposed change. You can:

• Attend one of our drop-in events on:
  - Wednesday 26th July - 1.00 - 2.00pm at Green Road
  - Tuesday 1st August - 1.00 - 2.00pm at The Avenue
  - Monday 7th August - 5.30 - 6.30pm at Meanwood Institute 94 Green Rd, Leeds LS6 4LD

You can share your views by email to avenuesurgeryleeds@nhs.net or by using the enclosed comments form. The comments form can be handed in to reception at Green Road Surgery or The Avenue Surgery or by post to the freepost address below:

Freepost RTEH-ZTXY-HALJ
The Avenue Engagement
Leeds North Clinical Commissioning Group
Leafield House, 107-109 King Lane
Leeds
LS17 5BP

Alternatively you can complete the online survey at https://www.snapsurveys.com/wh/s.asp?k=149908393004

Closing date for your comments: 2 October 2017
Please note that the closing date for comments is 2 October 2017.

Please also note that you can make appointments or order prescriptions online. You need to be registered to access this service. Please ask our receptionist for details, or call in with photographic ID to register instantly. For more information visit our website: www.avenuesurgeryleeds.co.uk
The NHS in Leeds values the views and opinions of patients and the local communities in Leeds. Please use this form to outline any thoughts or comments you may have about the proposed closure of Green Road branch surgery. We would be particularly interested in how we could reduce the impact of this proposed change on you and your family.

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**Comments and questions:**

Thank you for taking the time to complete this feedback form, could you please hand it into reception at Green Road Surgery or The Avenue Surgery, or by post to the freepost address below:

**Freepost RTEH-ZTXY-HALJ**  
The Avenue Engagement  
Leeds North Clinical Commissioning Group  
Leafield House, 107-109 King Lane  
Leeds  
LS17 5BP

We need your comments by **2 October 2017**.

If you are interested in the work of The Avenue Surgery and would like to be involved in future patient involvement work please indicate below:

I am interested in taking part in a GP Patient Reference Group

**Alternative formats**

An electronic version of this document is available on our website:  
www.avenuesurgeryleeds.co.uk

If you need this information in another language or format please contact us by telephone: **0113 2953780** or by email: avenuesurgeryleeds@nhs.net

Closing date for your comments: **2 October 2017**